



VIRTUAL ARKANSAS

Equip. Engage. Empower.

Virtual Arkansas Grievance Procedures

There may be a time when you or someone from your school will need assistance with student or academic concerns or questions. Most issues or questions can and should be resolved at the lowest level. Below you will find the steps to take when you need assistance:

- 1) Whenever possible, contact the Virtual Arkansas instructor to seek a resolution.
- 2) If you need further assistance, contact the applicable Virtual Arkansas campus director for further assistance.
 - a) CTE Campus Director: James Malcom
 - i) Phone: 870-260-6046
 - ii) Email: james.malcom@virtualarkansas.org
 - b) Core Campus Director: Jason Bohler
 - i) Phone: 501-477-2781
 - ii) Email: jason.bohler@virtualarkansas.org
 - c) Concurrent Credit Campus Director: Ellora Hicks
 - i) Phone: 870-224-3299
 - ii) Email: ellora.hicks@virtualarkansas.org
- 3) If you need further assistance, contact the Virtual Arkansas Director of Curriculum and Instruction for a resolution
 - a) Virtual Arkansas Director of Curriculum and Instruction: Kirsten Wilson
 - i) Phone: 501-477-2781
 - ii) Email: kirsten.wilson@virtualarkansas.org

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