ConnectLA
Louisiana Office of Broadband
Development & Connectivity
connect.la.gov

We need your help to challenge the new Federal Communications Commission broadband service location and availability maps.

The FCC recently published new #broadband maps to help determine how much federal funding states will receive through the Broadband Access Equity and Deployment (#BEAD) Program to ensure adequate internet service across our state. As part of the mapping process, states, residents, cities, counties, businesses, etc. have the ability to challenge the accuracy of this map. While the map shows where coverage exists and the technology delivered, there may be areas shown as covered that are actually not receiving service.

MOST IMPORTANTLY, this mapping information will determine how much funding Louisiana receives for the #BEAD Program. We can challenge/change this map, but it will take a strategic concerted effort across the state.

Please check your address for accuracy and share this information with your coworkers, neighbors, and friends and encourage them to go to the website to check to see what buildings are shown as covered. We need them to share their stories, challenge areas "served" that are not, and make sure their voices are heard.

Link to FCC challenge video: https://lnkd.in/g2Zz2SUD

1. Point your browser to: https://lnkd.in/gdecdqYb

2. LOCALITY: Type in the address and select from the auto-generated location options.

3. When the map renders, verify that the locator dot is centered on the correct rooftop

4. If not, click on the "Location Challenge" link in the upper right corner of the map and type in the contact information and select the appropriate Challenge Type and any documentation if available.

5. Click Submit.

6. SERVICE AVAILABILITY: Check the Provider, Technology, and Speeds available at this address.

7. If any information is incorrect, click on "Availability Challenge" and select any of the providers that are incorrect.

8. Enter Challenge or Feedback, the contact information, and you may either describe your experience or upload a documentation image or file.

9. Click Submit.