

Pandemic SNAP (P-SNAP) Quick Reference Guide

P-SNAP Benefits

- This is for students who got free or reduced meals at school before schools were closed on March 13, 2020 because of COVID-19.
- It is a one-time payment of \$319 that helps cover costs for lost meals in March, April, and May until school term ended.

Benefit Disbursement Dates

- There is not a specific date set as development of the program is ongoing.
- Current estimates show between the 20th and the 29th of June or early in July.

P-SNAP Eligibility Factors

- Students that got free or reduced priced meals before schools were closed on March 13, 2020.

EBT Cards

- If the students are currently on SNAP or have been on SNAP within the last six months their benefits will be loaded to the family's Electronic Benefit Transfer (EBT) card.
- If the family has never been on SNAP or it has been longer than six months, they will get a new EBT card in the name of the eligible child.
- New EBT cards:
 - Will be plain white
 - Come in the child's name
 - Will come with a set of instructions for activating the card
 - The child's name is used because this benefit is to replace the meals they could not get because schools closed due to COVID-19.
 - Parents or guardians can use the card.

Change of Address

- If they need to verify their address, they are to call their local school district main office.
- If they need to change their address, they can call DCO Customer Assistance at 1-800-482-8988 or they can email the following information to pebt@dhs.arkansas.gov
 - Parent's Name
 - Parent's Phone number
 - Previous Address
 - New Address
 - Child's Name
 - Child's Date of Birth
- This must be completed no later than COB June 15, 2020.

Card-holder Responsibilities

- You can **only** use this card to buy food that you can cook at home and plants and seeds that can be used to grow food.
- You cannot get cash back when you use this card.
- You cannot buy alcohol, tobacco, prepared foods, or non-food items, such as paper products.
- It is against the law to sell or trade this card.
- If you do not want the benefits, destroy the card and the unused benefits will expire within 365 days.

Any other questions, please email them to DCO.SNAP.Policy.Unit@dhs.arkansas.gov