

Help Tips - Feature List

December 2018

Help Tips Feature	How it will help you
All you need is Content	Plug-n-play: Parameters are intuitive for any Salesforce super user for quick and easy configuration of Tips collection and details.
Rich Text Editor	Build beautiful content including Videos and images to your tips using the best WYSIWYG text editor
Previewer	Tips preview allows you to see how the final collection/tips will appear: check or adjust the layout or resolve any issues before deploying to your users.
Integrate videos	Videos are a great way to learn. People are utilizing educational videos as a tool for learning everything. Help Tips allows you to link or upload video.
Smart filters (Where, when, who)	With smart filters, Tips can be filtered to appear on specific objects, based on specific pick list values and for specific profiles
Import / Export functionality	Easily export your tips into a zip file to upload back in any other environment. This feature is great transferring your content from Sandbox to Production
Statistics and users feedback	The analytics module allows you to see what users use (statistics) and what users like (feedback): Use this information to enhance your Tips for better user experience and maximise the value-added of your content

100% Lightning	Help tip is built on Lightning technology. You can display your tips anywhere: All you need is to drag and drop the tips component onto any lightning page
Community Ready	Support your customers and partners with contextual help: Simply add the Tip component to any community pages.