



**CERTIFIED**  
**AGENT**

# Joyce McSherry

This certifies completing the Agent certification course, verifying your knowledge of the agent capabilities on the Incident IQ Platform.



**May 21, 2025**

Date Issued

**May 21, 2027**

Date Expired

A handwritten signature in black ink, reading "R. T. Collins".

R.T. Collins  
CEO - Incident IQ