



XMediusFAX eCopy ShareScan Connector[®] 5.0 Release Notes

XMediusFAX eCopy ShareScan Connector – Release Notes

Version: 5.0

Release Date: January 2014

Thank you for your interest in XMedius. This document explains the evolution of XMediusFAX eCopy ShareScan Connector from previous versions. It describes the new features introduced and lists those that were changed. System requirements and supported hardware are available in the XMediusFAX eCopy ShareScan Connector Administration Guide.

-  **Important:** *This version of the XMediusFAX eCopy ShareScan Connector cannot be used to perform an upgrade from any of its previous versions. It only applies to devices compatible with eCopy ShareScan Software version 5.0 or above.*
-  **Note:** The logic behind the XMediusFAX eCopy ShareScan Connector version numbering has changed, which makes the current version (5.0) actually the latest (versus the previous version 6.5.0).

About the XMediusFAX eCopy ShareScan Connector

The XMediusFAX eCopy ShareScan Connector is a solution allowing Multi-Function Devices (MFDs) that are compatible with the eCopy ShareScan technology to fax documents by using XMediusFAX.

From the MFD, users can benefit from many faxing features inherited from the Fax Server, according to their faxing profile. They can also select recipients from the Fax Server phone books and add new entries to their personal contacts.

Changes in this Release

New Logic Behind XMediusFAX eCopy ShareScan Connector Version Numbering

The logic behind the XMediusFAX eCopy ShareScan Connector version numbering has changed: the connector version now follows the eCopy ShareScan SDK version used for its development. This makes the current version (5.0) actually the latest (versus the previous version 6.5.0).

eCopy ShareScan Software Version Requirement Change

This version of the XMediusFAX eCopy ShareScan Connector will only work with eCopy ShareScan Software version 5.0 or above. It cannot be used to perform an upgrade from any of its previous versions.

Secured HTTP via Web Services

The XMediusFAX eCopy ShareScan Connector now uses Web Services to communicate with XMediusFAX. As the Web Services use secured HTTP (HTTPS), the communication between the XMediusFAX eCopy ShareScan Connector and XMediusFAX is always encrypted.

Additionally (though it is optional), the administrator can configure the XMediusFAX eCopy ShareScan Connector to always validate a certificate provided by the XMediusFAX host.

Several User Authentication Methods Available

Three options are available to authenticate users on MFDs when using the XMediusFAX eCopy ShareScan Connector:

- A method based on the XMediusFAX Internal User accounts can be used to provide an authentication step specific to the XMediusFAX eCopy ShareScan Connector.
- The "Session Logon" integrated authentication method is supported, to enable single sign-on (when configured and activated within the ShareScan software).
- Administrators also have the option to configure the XMediusFAX eCopy ShareScan Connector with no user authentication (by using a single fax account for all users on the MFD).

Support Added for XMedius's Cloud-Based Fax Solution

The XMediusFAX eCopy ShareScan Connector is now compatible with XMedius's cloud-based fax solution, in addition to all XMedius's on-premises fax server solutions from version 6.5.5 to the latest (see [Installation Instructions](#) on page 3 for details).

Adaptative Interface for Different MFD Screen Resolutions

The user interface of the XMediusFAX eCopy ShareScan Connector has been redesigned to support and fit MFD screens having different resolutions (640x190 or larger).

Phone Book Integration

The XMediusFAX eCopy ShareScan Connector allows users to search and select fax recipients among their XMediusFAX Phone Book, and also save new contacts directly from the MFD.

Support for Multiple Fax Recipients

The XMediusFAX eCopy ShareScan Connector allows users to send the same fax to several recipients, which are managed (added manually or from the Phone Book) via a list.

Editable Fax Options

The XMediusFAX eCopy ShareScan Connector provides a way to change fax options (such as priority, sending retries, image resolution and notifications settings – depending on the user profile) for the fax being sent.

Option for Simplified Interface

The XMediusFAX eCopy ShareScan Connector can be configured to display its normal interface (all options) when composing a fax, or a simplified interface (fax number field only) to enable quick faxing.

Multilingual Support

The user interface of the XMediusFAX eCopy ShareScan Connector (on MFDs) is now available in 7 languages: English, French, German, Spanish, Italian, Portuguese and Russian. Its configuration interface is available in English, French and German. Proper documentation is also available in all these respective languages.


Supported Features and Requirements

Full Requirements Lists

To know the full lists of installation requirements and supported features regarding this release, please refer to the XMediusFAX eCopy ShareScan Connector *Administration Guide*.

Installation Instructions

Please read the following before any XMediusFAX eCopy ShareScan Connector installation.

 **Note:** All detailed information and installation instructions are provided in the XMediusFAX eCopy ShareScan Connector *Administration Guide*.

About the Connector

This version of the XMediusFAX eCopy ShareScan Connector:

- will only work with eCopy ShareScan Software 5.0 or above;
- must be installed on the host of the eCopy ShareScan Software;
- cannot be used to perform an upgrade from any of its previous versions.


About the Fax Server

The XMediusFAX eCopy ShareScan Connector is compatible with:

- XMediusFAX 6.5.5 and above versions (with additional hotfixes required – see below).
- The XMedius's cloud-based fax solution (if you have an account).

If you are using an on-premises solution of XMediusFAX (versus cloud-based solution), the following minimum required hotfixes must be installed on your XMediusFAX, depending on your version:

XMediusFAX version	Component minimum version (hotfix) required
XMediusFAX 6.5.5	Config Manager (XMConfigManager.exe) 6.5.5.310
	Web Service (faxservice.war) 6.5.5.310
XMediusFAX 7.0.0	Config Manager (XMConfigManager.exe) 7.0.0.360
	Web Service (faxservice.war) 7.0.0.360
Higher versions of XMediusFAX	No specific hotfix required.

 **Note:** All hotfixes are available for download at support.xmediusfax.com.

Licensing

The XMediusFAX eCopy ShareScan Connector license is managed at the fax server level. Your XMediusFAX licence must include:

- The Web Services feature.
- The maximum number of MFDs that are allowed to use the XMediusFAX eCopy ShareScan Connector.

Known Issues

- On some MFD models, the eCopy ShareScan session may not expire as expected when the user presses the "Home" hard button of the MFD. This behavior could lead the following user to have access to the previous user session and compromise user privacy (Defect number: 20009).

Feature Requests

Let us know what features you would like to see in the next version of XMediusFAX eCopy ShareScan Connector.

You may email feature requests to us at the following address: support.software@xmedius.com.

You can also post your ideas and suggestions on the XMediusFAX Help Center:

support.xmediusfax.com/hc/communities/public/topics/200165514-Support-Feature-Requests

Documentation and Knowledge Base

Technical Documentation Purpose

Technical Documentation gives all general information for:

- XMediusFAX eCopy ShareScan Connector installation and maintenance
- XMediusFAX eCopy ShareScan Connector administration
- XMediusFAX eCopy ShareScan Connector users needs

Technical Documentation

XMediusFAX eCopy ShareScan Connector Technical Documentation is offered as PDF files within the distribution media:

- XMediusFAX eCopy ShareScan Connector *Administration Guide* (English, French and German).
- XMediusFAX eCopy ShareScan Connector *User Instructions* (English, French, German, Spanish, Italian, Portuguese and Russian).

Knowledge Base Purpose

The Knowledge Base gives advanced/specific information and help about XMediusFAX and the XMediusFAX eCopy ShareScan Connector (in addition to the Technical Documentation provided with the products).

It regroups more than 300 KB Articles:

- "Troubleshooting" procedures to fix or give workarounds on known issues
- "How To" procedures to reach specific goals (e.g. advanced configurations)
- "Reference" explanations on specific software elements/features/interfaces

Knowledge Base Location

- On our Technical Support portal: <https://support.xmediusfax.com>

Additional Resources

You can also benefit from a dedicated Community Help forum on our support portal:
<https://support.xmediusfax.com>.

Contact Us (Technical Support)

On-Premises Software:

From the XMediusFAX Help Center: support.xmediusfax.com (sign-in required).

By email: support.software@xmedius.com.

By phone:

- Americas: +1-866-615-3066 (North America only) | +1-514-787-2122
- EMEA: +33 (0)1 57 61 30 30
- APAC: 0011-800-132-00000 (Australia only) | +1-514-787-2122

Cloud Solution:

From the XMedius Cloud Help Center: support.xmedius.com.

By email: support.cloud@xmedius.com.

By phone:

- North America: +1 855-867-5065
- Europe: +33 (0) 1 70 92 13 13