

# XMediusFAX (On-Premises) App 1.5

for Xerox ConnectKey enabled MFPs

Installation Guide



## **XMediusFAX (On-Premises) App for Xerox ConnectKey-enabled MFPs**

Version Number 1.5.0.003 – June 2017.

### **Patents**

- Protected by US Patents 4,994,926; 5,291,302; 5,459,584; 6,643,034; 6,785,021; 7,283,270.
- Protected by Canadian Patents 1,329,852; 2,101,327; 2,417,202.
- Additional US, Europe and Japan patents pending.

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# Table of Contents

<b>Chapter 1 : Introduction.....</b>	<b>1</b>
The XMediusFAX App.....	1
Purpose of This Document.....	1
Additional Information and Documentation.....	1
<b>Chapter 2 : Pre-Requisites.....</b>	<b>3</b>
Before Installing and Using the XMediusFAX App.....	3
<b>Chapter 3 : Installation.....</b>	<b>5</b>
Installing the XMediusFAX App on Xerox® Devices.....	5
Installation from Xerox® App Studio.....	5
Updating/Uninstalling the XMediusFAX App.....	5
<b>Chapter 4 : Configuration.....</b>	<b>7</b>
Configuring the XMediusFAX App on Xerox® Devices.....	7



# Chapter 1

# Introduction

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## ***The XMediusFAX App***

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The XMediusFAX App is a solution allowing Xerox<sup>®</sup> ConnectKey<sup>®</sup> enabled Multi-Function Printers (MFPs) to fax documents through an XMediusFAX On-Premises server.

## ***Purpose of This Document***

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This document describes all steps to install and configure the XMediusFAX App on Xerox<sup>®</sup> ConnectKey<sup>®</sup> enabled MFPs.

## ***Additional Information and Documentation***

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### **XMediusFAX App User Instructions**

A *User Instruction Sheet* is available for download from:  
<https://support.xmediusfax.com/hc/articles/115000268763> .

It is intended for the end-users of the XMediusFAX App on the MFP and consists of a single printable page that describes all basic actions that a user can perform with the application.

The *User Instruction Sheet* is available in all languages supported by the XMediusFAX App.

### **XMedius Web Site**

For more information about XMedius's fax products and services including the XMediusFAX App, visit the site: [www.xmedius.com](http://www.xmedius.com).





## Chapter 2

## Pre-Requisites

### ***Before Installing and Using the XMediusFAX App***

The following requirements must be met in order to install and use the XMediusFAX App.

#### **Xerox App Studio Account**

To be able to install the XMediusFAX App, you must first contact your Reseller and request the latter:

1. To create a Xerox App Studio account for you (if you don't have one yet), and
2. To include the **XMediusFAX (OnPremises)** App on your behalf in your account.

#### **Multi-Function Printers (MFPs)**

Any MFPs on which you will install the XMediusFAX App:

- Must be Xerox<sup>®</sup> ConnectKey<sup>®</sup> enabled.
- Must have network access to your XMediusFAX On-Premises server.

#### **Fax Server (XMediusFAX On-Premises)**

The use of the XMediusFAX App requires to have a running XMediusFAX On-Premises server that meets the following requirements:

- The XMediusFAX software must be version 8.0 or higher.
- The XMediusFAX licence must include:
  - The Web Services feature.
  - The maximum number of MFPs that are allowed to use the XMediusFAX App.
- The following minimum required hotfixes must be installed on your XMediusFAX server, depending on your version:

<b>XMediusFAX version</b>	<b>Minimum Required Hotfix</b>
XMediusFAX 8.0	Web Service (faxservice.war) 8.0.0.395
XMediusFAX higher versions	No specific hotfix required.

 **Note:** All hotfixes are available for download at <https://support.xmediusfax.com>.

For more details on XMediusFAX, please refer to its *Installation and Maintenance Guide* and its *Administration Guide*.




## Chapter 3

## Installation

### *Installing the XMediusFAX App on Xerox® Devices*

#### Installation from Xerox® App Studio

 **Important:** This procedure assumes that:

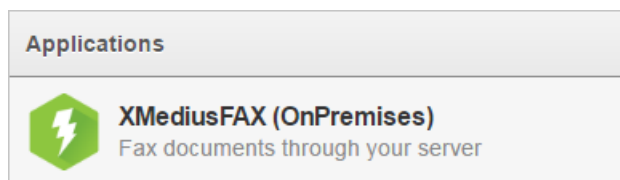
- You have a Xerox App Studio account, and
- The **XMediusFAX (OnPremises)** App is already included in this account.

(See [Before Installing and Using the XMediusFAX App](#) on page 3.)

1. Login to your **Xerox App Studio** account using your Web browser:

[https://appstudio.external.xerox.com/app\\_studio/login](https://appstudio.external.xerox.com/app_studio/login)

In the displayed list of Applications, you should see the **XMediusFAX (OnPremises)** App that was pre-selected for you by your Reseller:





2. Access the **Devices** section (top menu) and verify if the MFPs where you want to install the App are listed. Add them if it is not the case.
3. Back to the **Apps** section, click the **down arrow** at the right of the **XMediusFAX (OnPremises)** App and follow the on-screen instructions to install the App on the desired MFPs.

Once the installation is complete, the XMediusFAX App needs to be individually configured on each device. See [Configuring the XMediusFAX App on Xerox® Devices](#) on page 7.

### *Updating/Uninstalling the XMediusFAX App*

#### Version Update

To update the XMediusFAX App to a newer version on a Xerox device, simply follow the same procedure as for a first installation (see [Installing the XMediusFAX App on Xerox® Devices](#) on page 5).

-  **Important:** You must first request your Reseller to include the newer version of the App on your behalf in your account.
-  **Note:** You may need to reconfigure the App after such an update (see [Configuring the XMediusFAX App on Xerox® Devices](#) on page 7).

### Configuration Change

If you need to bring subsequent changes to the initial configuration of the XMediusFAX App, it is necessary to uninstall the App, reinstall it and then reconfigure it.

### Uninstallation

The XMediusFAX App can be uninstalled through your **Xerox App Studio** account interface.

## Chapter 4

## Configuration

### Configuring the XMediusFAX App on Xerox<sup>®</sup> Devices

**Important:** To complete the configuration process, you will need the following:

- The Root URL of your XMediusFAX On-Premises server.
- The Username and Password of an administrator of your XMediusFAX On-Premises server (for device Single Sign-On configuration only).

Once downloaded, the XMediusFAX App should appear on the device Home screen:



1. Press the **XMediusFAX (OnPremises)** button to access the welcome screen:




### Fax documents through your XMediusFAX server

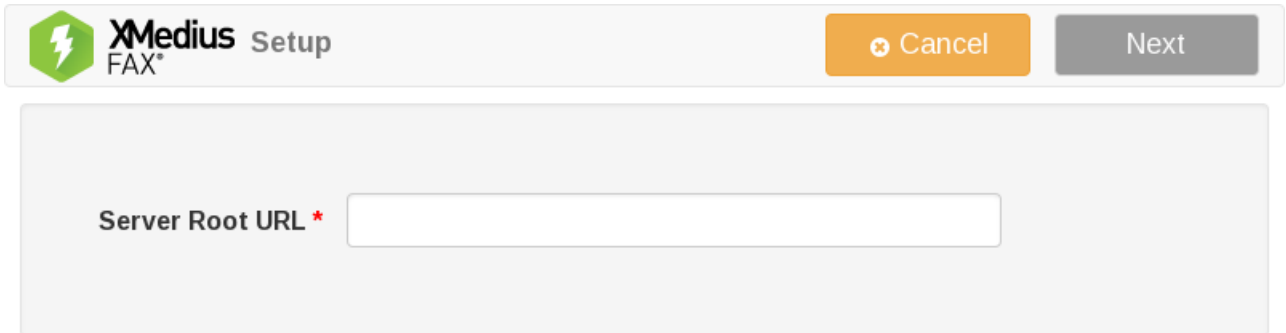
To use this app, you need an XMediusFAX On-Premises server.

Set up the App on this device

Interested to know more about XMediusFAX?  
Visit us at [www.xmedius.com](http://www.xmedius.com)

 **Remember:** To use the XMediusFAX App, you must have a running XMediusFAX On-Premises server.

2. Press **Set up the App on this device**.
3. Configure the fax service access:




**XMedius FAX Setup** Cancel Next

Server Root URL \*


- a) Enter your XMediusFAX **Server Root URL**, in the form:

`https://{hostname_or_IP}:8443`

 **Note:** Multiple URLs can be entered separated by commas.

- b) Press **Next**.

4. Configure the User Authentication Mode:



**XMedius** Setup  
 FAX

Next


### User Authentication Mode

**No Login (Shared Account)**  
*All users will share the same account and will not be presented with a login screen.*

**Prompt Users**  
*Users will always be prompted to enter their email address and password.*

**Use Device Login (Single Sign-On)**  
*Users will login using device authentication services.*

a) Select an authentication mode for XMediusFAX App users, according to your needs (follow the on-screen instructions).

 **Note:** All modes require some user creation/management via the XMediusFAX server administrative interfaces prior to using the XMediusFAX App.

b) Press **Next**.

5. Press **Done** to complete the XMediusFAX App configuration.

The XMediusFAX App can now be used.

 **Remember:** A *User Instruction Sheet* is available for download from <https://support.xmediusfax.com/hc/articles/115000268763>.







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