



Acumatica Warehouse & Manufacturing Clients

INSTALLATION GUIDE

V. 18.12.14.0

SCANCO – WWW.SCANCO.COM
SUPPORT: 330.645.9959
FAX: 330.645.9969
EMAIL: SUPPORT@SCANCO.COM

© Copyright 2018. All rights reserved. Acumatica, the Acumatica logos, and the Acumatica product and service names mentioned herein are registered trademarks or trademarks of Acumatica, Inc., or its affiliated entities. All other trademarks are the property of their respective owners. The contents herein are summary in nature and subject to change without notification from Scanco Software, LLC. Scanco Software, LLC, accepts no responsibility for inadvertent errors or omissions.

Publish Date: 12.14.2018

Scanco Software, LLC

1000 N Tamiami Trail

Suite 201

Nokomis, FL 34275

Contents

BEFORE YOU BEGIN	4
iOS vs Android Devices	4
INSTALLING CLIENTS ON A HANDHELD OR MOBILE DEVICE.....	5
CONFIGURING THE CLIENT	5
ACTIVATING A DEVICE	6

About this Document

This document describes how to install and configure Warehouse and Manufacturing clients on handheld/mobile devices.

IMPORTANT: *All procedures described here are necessary for end-users to use the client(s), and for transactions to be sent to and recorded in Acumatica. Either the end-user or other appointed individual in your company should be trained on these procedures.*

Before you Begin

- The Acumatica Warehouse and/or Manufacturing clients must be installed on each handheld or mobile device needing access to the client applications.
- Ensure you have all the required personalized settings for your company as described in *Personalized Client Settings for Acumatica*. These will be used to complete the install and configuration.
- After configuring the handheld or mobile device, you must activate the device on the Customer Service Portal. Ensure you have the appropriate credentials to access the portal.
- All users must be assigned a user name, login, and password to access the client on their mobile device. User names and passwords may be assigned based on user roles. You can do that in advance of activation or at the same time. For more information, see *Scanco Customer Service Portal for Acumatica – Administrator Guide*.
- To ensure data is exchanged and synchronized between Acumatica and Scanco, verify plugins are installed. See *Warehouse and Manufacturing Plugins for Acumatica – Installation Guide*.
- You can specify certain labels that users can remotely send to the printer from their mobile device. You do this by assigning a label to one or more mobile apps.

iOS vs Android Devices

All of the features and functionality of Acumatica Warehouse and Manufacturing clients are available on both iOS and Android operating systems (OS's). As well, installing and configuring the clients are the same for both OS's.

NOTE: This guide will provide screen images from only an Android mobile device, however, any differences between the two operating systems are described.

Installing Clients on a Handheld or Mobile Device

Install the Warehouse or Manufacturing client directly on the handheld or mobile device you are using.

To install the Warehouse and/or Manufacturing client

1. On your mobile device, depending on your operating system, go to the Apple App store or Google Play store. Search for **Scanco Acumatica**.
2. Depending on the client you want to install, search for and select either **Scanco Acumatica Warehouse** or **Scanco Acumatica Manufacturing**.

IMPORTANT: Ensure you select and install the correct client for your Acumatica version. See your system administrator or a Scanco Implementation team member for more information.

3. Tap **Install**.

NOTE: If using an Android OS, you can also download and install the client from the portal. Go to: <https://acumatica.scancocloud.com>. Click **Downloads**. Search for the client to install.

Configuring the Client

After installation, the first time you open the app, the Settings screen appears. It is here that you will enter basic general settings, and then send them to Acumatica.

To configure general settings

1. On your handheld or mobile device, open the **Acumatica Warehouse** or **Acumatica Manufacturing** app. The Settings screen appears.



2. In the **Account** field, enter your **Company Code**.

NOTE: Your Personalized Client Settings includes information and other configuration data you may need.

3. Swipe the **Auto-Config** slider to **On (Yes)**.

NOTE: You may want to write down the Device ID. It will be needed when you activate the device. You may want to write down

4. Tap **Apply**.

Your device is ready to activate in the customer portal. Once activated, you can log into the app.

NOTE: If you try logging into the app before it is activated, you will receive the message “Device is not active.”

Activating a Device

You must have administrator rights to perform this function. To learn more about activating or deactivating a device, see *Scanco’s Customer Service Portal for Acumatica – Administrator Guide*.

To Activate a device on the portal

1. In your browser, go to **<https://acumatica.scancocloud.com>**.
2. Enter your **Company Code**, **Login**, and **Password**. Click **Login**.
3. On the Acumatica Automation window, locate the name of the user’s Device ID. In the **Active** column, click the check box for the device.

The app is now available to use. For instruction, see the *Acumatica Warehouse - User Guide* or *Acumatica Manufacturing - User Guide*.