WARRANTY & SERVICE SOLUTIONS

WE KEEP YOU WORKING.



Trade Up your current proffesionalgrade power tools for a discount towards the purchase of a new DEWALT power tool.



Keep your tool running in top shape with services like cord and brush replacement in addition to maintenance for other wearable parts. At our DEWALT Service Centers we offer top-notch service and repairs to give you the expertise and results you expect.



Repair. Rebuild. Restore. Guaranteed Price. Tools undergo a complete tear down, inspection and repair. Each factory overhaul repair is backed by our 90-day service warrantv.



We stand behind our work with a 90-day service warranty on Factory Overhaul and minor repairs.

REPAIR & SERVICE SOLUTIONS

» LARGEST SERVICE NETWORK IN THE INDUSTRY » FIND NEAREST SERVICE LOCATION » ONLINE REPAIR » ORDER PARTS ONLINE DROP BOX PROGRAM >> FACTORY TRAINED TECHNICIANS **>> GENUINE PARTS**

> servicenet.DeWALT.com 1-800-4-DEWALT

ALSO SERVICING THESE GREAT BRANDS

BOSTITCH

PORTER CABLE.



BLACK+DECKER

CRAFTSMAN

WARRANTY INFORMATION

GUARANTEED



LIMITED WARRANTY

FREE SERVICE

MONEY BACK GUARANTEE

2 Year Warranty



12V MAX* Lithium Ion



12V MAX* Lithium Ion



12V MAX* Lithium Ion Battery Pack (3.0 AH)









3 Year Warranty



20V MAX* Lithium Ion





20V MAX* XR® Lithium Ion Battery Pack (5.0 AH)



Bluetooth



20V/60V MAX* FLEXVOLT®

20V MAX* Premium XR® Lithium

with Bluetooth⁶







with Bluetooth



Battery Pack (12.0 AH)



INDUSTRIAL TOOLS

WARRANTY INFORMATION

LIFETIME WARRANTY

Except as specified below, Proto Industrial Tools, a business unit of Stanley Black & Decker, Inc. ("Proto") warrants any of its Proto® branded products, including products sold by the Proto Industrial Tools that are marketed as products "by Proto," for the useful life of the product against defects in material or workmanship

Die Grinders, Torque Wrenches, Torque Multipliers and Torque Testers are warranted for one year, except for calibration which is warranted for ninety (90) days from date of purchase. Torque products can be repaired and recalibrated for a nominal charge at any Proto Authorized repair center or any other such location as may be designated by Proto. Defects in material or workmanship will be repaired or replaced at no cost all other repairs will be at a nominal charge. Torque products are precise measuring devices that require care in handling. Proto recommends that all torque wrenches be recalibrated once a year or more, depending on usage.

Air Impact tools are warranted for a period of TWO YEARS from the original purchase date. Our obliqation to the original purchaser shall be to repairing or replacing, at our expense (not including shipping charges) a defective tool if returned by the original purchaser within two years from the date of purchase, all incoming shipping charges prepaid. THIS WARRANTY DOES NOT COVER DETECTS OR DAMAGES TO THE TOOL (i) after the warranty period expires; (ii) resulting from misuse or abnormal operation; (iii) resulting from a failure to properly lubricate, maintain or operate the tool; or (iv) resulting from any repair or maintenance services performed by any party other than PROTO at all DeWALT Service Centers or a person authorized by PROTO to provide repair and maintenance services for this tool.

DISCLAIMERS AND LIMITATION

This lifetime warranty:

- Does not cover the following categories of products: universal sockets, universal joints, thin wall impact sockets, adapters, and retaining rings.
- · Does not cover damage due to ordinary wear and tear.

