

Letters to the Editor

## Thursday's letters:

In Print: Thursday, June 14, 2012

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### **WellCare going after Medicaid contracts June 11**

#### **Company has changed**

Brittany Davis' June 11 article failed to present a complete and balanced perspective on WellCare today, despite the fact that WellCare provided her with over three pages of information in response to her questions, none of which was included in the article.

WellCare today is a transformed company. WellCare acted swiftly upon learning of the wrongdoing in 2007, separated the individuals involved more than four years ago, and cooperated fully with state and federal investigations. WellCare also has its own pending litigation against the accused individuals.

Since 2007, we have made significant changes to the governance of our company. The board of directors instituted a regulatory compliance committee chaired by former U.S. senator and Florida governor Bob Graham. In addition, a new leadership team has been appointed, including a new CEO, CFO, general counsel, chief compliance officer, and several new members of our board, including a new chairman.

This new leadership team has set an exemplary "tone at the top" by emphasizing integrity, personal accountability, ethical business practices, regulatory compliance and transparency. The company has enhanced its companywide compliance program, which includes mandatory training for all employees, clear reporting obligations, and channels for anonymous alerts. WellCare's commitments and values are reflected in the daily work of thousands of our Florida-based employees dedicated to serving the beneficiaries of the Medicare and Medicaid programs.

We are sensitive to the concerns of those advocacy groups that share our mission of service, a mission to provide quality health care solutions to the most vulnerable and fragile populations in Florida. It is unfortunate that the readers of the *Tampa Bay Times* weren't presented with the facts of who WellCare is today but given an incomplete and therefore biased perspective based on a rehash of 5-year-old information.

**Jack Maurer, vice president, corporate communications, WellCare Health Plans Inc., Tampa**