

NEWS RELEASE



For Immediate Release

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**UNITEDHEALTHCARE OPENS CALL CENTER,
ADDS 125 JOBS TO MIAMI AND SURROUNDING AREA**

*Call center employees will help more than 165,000 consumers
access quality health care programs and services in Florida*

MIAMI (April 20, 2012) – UnitedHealthcare is opening a new Call Center in Miami that will employ approximately 125 area workers.

The new facility will provide customer service support to more than 165,000 Floridians who are customers of UnitedHealthcare Community Plan of Florida and beneficiaries of the company’s Florida Healthy Kids, Long Term Care, Medicare/Medicaid and Medicaid programs.

Currently, the company employs more than 5,000 Floridians and helps more than 2 million members in the state live healthier lives.

“In today’s tough economy, economic development is a high priority. I would like to thank UnitedHealthcare for its commitment to the people of South Florida by creating jobs and opportunities. The creation of over 120 jobs is a great thing for the constituents of my district and Miami-Dade County,” said state Sen. Rene Garcia, R-Hialeah, District 40.

“I’m very excited for the much-anticipated grand opening of the UnitedHealthcare call center. Creating 125 local jobs is a great step in the state’s promise to further economic development, stimulate the market and get Floridians back to work,” said Rep. Jeanette Nunez (R-Miami).

The new call center continues UnitedHealthcare’s commitment to providing consumers access to high-quality, personalized health care programs that improve their health. UnitedHealthcare is hosting a ribbon-cutting ceremony and grand opening celebration today for local officials and call center employees.

UnitedHealthcare’s offerings in the state of Florida include employer-sponsored health plans, individual plans, Medicare Advantage plans, Medicare Supplement plans, Part D prescription drug plans, Medicaid managed care plans, chronic disease management and care coordination programs.

“Our employees at this new call center will help broaden our reach to the more than 160,000 Medicaid beneficiaries who depend on us for helping them access the quality and affordable health care programs and services they deserve,” said Kathleen Crampton, president and CEO for UnitedHealthcare Community Plan of Florida.

About UnitedHealthcare

UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers.

The company offers the full spectrum of health benefit programs for individuals, employers and Medicare and Medicaid beneficiaries, and contracts directly with more than 650,000 physicians and care professionals and 5,000 hospitals nationwide. UnitedHealthcare serves more than 38 million people and is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company.

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