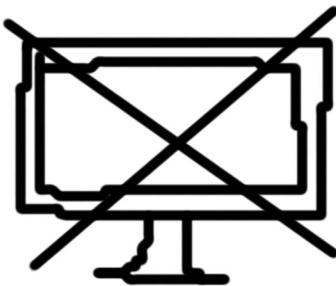


People

Matter!

An IT Manifesto



Cameron Seebach

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The Manifesto

Hi, I'm Cameron. I am an IT administrator and sometime programmer for a small lawfirm in downtown Los Angeles, and have been for several years.

I wrote this book because I needed it. I have a lot of opinions on the right way to do IT, and the wrong ways to do IT, and I needed to write them down in order to survive. I needed to express how to do things well, and why it matters to do things well. I needed a headlamp that could illuminate even the most complex moving parts while spelunking in the most cavernous of computer systems. I needed a Northern Star to lead me towards peace when I was not.

Some people call these things “best practices.” This is a good name, but on the whole dry and uninspiring.

For me there is only one best practice, and I prefer to call it a Manifesto.

People are more important than computers.

That's it. You could stop reading now. Everything else in this book, everything that I strive to practice, flows logically from that statement.

If you really believe that, like I do, then you can break the endless cycle of slavery that keeps IT admins and managers chained to their phones and their monitors, sucking the

life out of them, all in service to a self-imposed belief in a technological god.

Our god doesn't reward us for our devotion. He doesn't listen to our prayers. He doesn't even have that neat water-to-wine trick. Yet he still demands that we sacrifice ourselves on his altar.

Pretty lousy god, if you ask me.

So if you find yourself suffering, physically, mentally, or both, or if you find that the only thing that keeps you going is beer time at the end of the day, or that you have no time for yourself or the things that once gave you pleasure, that all has been consumed by TechnoGod and his associates, read on. There is hope.

Even if you're not matched by the above description, I hope that there will be some sentiments in this book that appeal to your core, practical suggestions that make you think hard about how you do your job, and cartoons to tickle your brain for a little while.

Welcome to *People Matter!*

-Cameron