

We warrant that our American made luxury mattresses will be free from defects in workmanship and materials for a non-prorated period of 20 years.

How our 20-year warranty works:

1. If your Saatva HD mattress is deemed defective at any time during the two-year period following your delivery date, it will be replaced with a brand new mattress at absolutely no cost to you. Beyond two years Saatva will completely repair and re-cover your mattress for transportation costs of \$99 each way. There will be absolutely no other charges.
2. Separately, and solely at your option, Saatva offers the unprecedented "Fairness Replacement Option" should your bed be deemed defective. Here is how it works:

Under all circumstances, if you choose the "Fairness Replacement Option," YOU GET TO KEEP YOUR ORIGINAL MATTRESS. With this option, instead of repairing your Saatva HD in years 3 to 5, we will deliver and install a brand new Saatva HD mattress for only 30% of the original price you paid. In years 6 to 10, we will replace your Saatva HD for only 50% of the original price you paid, and in years 11 to 20, we will replace your Saatva HD for only 75% of the original price you paid. There are no delivery or other fees. Remember, YOU KEEP YOUR ORIGINAL MATTRESS to use in another room in your home, give to a family member or friend, or to donate to the charity of your choice.

3. Your warranty will absolutely remain valid if the mattress has been used on a platform bed. If your platform bed has slats, it is required that you apply a layer of solid surface (i.e. plywood, masonite board) over the slats to achieve a uniform surface so as to preserve the longevity and integrity of the Saatva HD mattress.
4. Due to its added strength and durability, the Saatva HD mattress cannot be used on an adjustable base and attempting to do so will void the warranty.
5. If you are using a metal frame, the warranty shall be void for Queen and King sizes if the foundation is not supported by a 5- or 6-legged metal bed frame. Queen and King size frames must have a vertical center support. If you have a Full- or Twin-size bed, your warranty will be valid with the use of a 4-legged metal frame.
6. Warranty does not apply if bedding has been burned or otherwise abused or damaged.
7. Your Saatva HD Limited Warranty is valid only to the original purchaser.
8. In order to provide the optimum sleeping surface, this premium product contains only the finest quality materials. As with all premium sleep products, certain body conformity adaptations will take place as your mattress adjusts to your particular body shape. This is to be expected and is part of the performance of your mattress. Body impressions greater than 1½" are covered by the warranty.
9. Consumers with warranty concerns should contact Saatva's 24/7 concierge service at 877-672-2882.