



**SIEMENS**

*Ingenuity for life*



# Plug-On Load Center and Electronic Breakers

## Frequently Asked Questions

**Q. When will the Plug-On Neutral load centers and breakers be available?**

A. The launch date is set for April 1, 2020. All products will be rolled out as part of a single launch.

**Q. Can existing breakers be used in the new load centers?**

A. Yes, existing breakers, including the pigtail breakers, are compatible with the Plug-On Neutral load center.

**Q. What will be the price for the new Plug-On Neutral load centers?**

A. List prices for Plug-On Neutral load centers will closely match the list prices of the ES and PL WireGuide™ load centers. Pricing is scheduled to be available in March ahead of the April 1 launch.

**Q. What will be the price for the new Plug-On Neutral CAFCI, GFCI, and Dual Function Breakers?**

A. List prices for the Plug-On Neutral breakers will match the list price of the pigtail breakers.

**Q. When will the legacy units become non-returnable?**

A. Orders for legacy units will be accepted until March 31, 2020 and then until stock is depleted. Legacy units will become non-returnable on February 15, 2020.

**Q. Why are the legacy units becoming non-returnable before the new units are available?**

A. To keep supply chains open and allow resources to be focused on the new product launch, we have made the non-returnable date Feb 15th. Load centers are a rarely returned item to Siemens, which makes them a low risk inventory item for distribution. It is not recommended that all stock be returned, but rather inventory levels should be reviewed for excess and slow movers before initiating the return. All current PL and ES load centers will still be viable products to sell going forward. Channel partners should plan to use up their existing inventory prior to ordering new product.

**Published by  
Siemens 2020**

Siemens Industry, Inc.  
5400 Triangle Parkway  
Norcross, GA 30092

Siemens Technical Support: 1-800-333-7421  
info.us@siemens.com

Printed in USA-CP  
Order No. RPFL-PONFAQ-0120  
All Rights Reserved  
© 2020, Siemens Industry, Inc.  
[usa.siemens.com/loadcenters](http://usa.siemens.com/loadcenters)

The technical data presented in this document is based on an actual case or on as-designed parameters, and therefore should not be relied upon for any specific application and does not constitute a performance guarantee for any projects. Actual results are dependent on variable conditions. Accordingly, Siemens does not make representations, warranties, or assurances as to the accuracy, currency or completeness of the content contained herein. If requested, we will provide specific technical data or specifications with respect to any customer's particular applications. Our company is constantly involved in engineering and development. For that reason, we reserve the right to modify, at any time, the technology and product specifications contained herein.