

Limited Product Warranty

Kospel Sp z o.o. warrants, and NextGen Boiler carries out, to the original purchaser to be free from manufacturing defects in materials and workmanship at the location of the original installation, except as noted below, for a period of 24 months from the date of sale. The NextGen Boiler must have been purchased from an authorized NextGen Boiler distributor. A Return Materials Authorization (RMA) form must be completed in full and returned along with the defective component(s), freight pre-paid

Exclusions or conditions that void warranty

1. Applications and installations that are in violation of state and/or federal codes or statutes.
2. Products that have been altered, replaced or repaired from original factory condition.
3. Damages from improper voltages or power supply wiring or voltage transients or spikes.
4. Damages due to natural disaster.
5. Component damage due to freezing or water quality conditions.
6. Incorrect application use other than intended as noted above.
7. Incorrect product sizing for the application.
8. Boilers not installed according to manufacturer's specifications and installation instructions as noted in the product installation manual.
9. Products that have internal wiring or parts altered or removed, bypassing of safety circuits, modifications of parts or circuit boards or mechanical water flow changes not authorized in writing by the manufacturer.
10. Unusual wear and tear of the product.
11. The name plate decal and the UL certification label (including serial number) are (either) defaced or destroyed.
12. Damages resulting in shipment or handling by the freight carrier. It is the receiver's responsibility to claim and process freight damage caused by others.

Replacement parts under this limited warranty do not extend the warranty term or period.

Kospel Sp z o.o. and NextGen Boiler are not bound by representatives, installers, warranties or promises made by others beyond the terms of this limited warranty. In no way shall Kospel Sp z o.o. or NextGen Boiler be responsible for any installation, incidental or consequential damage.

Kospel Sp z o.o. and NextGen Boiler (or an authorized representative from either) has the right to inspect any reported defective products and/or parts. Materials are to be returned at owner's expense.

This warranty gives you specific legal rights, and you may also have other rights which vary from states to state.