

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

MODEL/SN# \_\_\_\_\_

#### WARRANTY TERMS

For Complete Terms and Conditions please visit : <http://www.eztankless.com/warranty.html>

Please send completed warranty card to:

EZ Tankless, Inc.  
PO Box 111  
Earl Park, IN 47942

EZtankless *Direct Vent and Power Vent* water heaters are warranted by the USA importer/distributor, EZtankless Inc. This warranty is applicable only for *EZtankless* brand tankless water heaters that are sold and used only within the boundaries of The United States of America.

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**Heat Exchanger warranty:** (Direct Vent and Power Vent models only)

If the heat exchanger fails on a *Direct Vent and Power Vent* model within five (5) years after the original installation and operation, EZtankless will furnish a replacement heat exchanger. However, if the water heater is installed in other than a single family dwelling this heat exchanger warranty is limited to one (1) year from date of original installation and operation.

**Warranty on Other Parts:**

If any other part on a *Direct Vent and Power Vent* model fails within one (1) year after original installation and operation, EZtankless will furnish a replacement part free of charge.

EZtankless will furnish a replacement heat exchanger and will furnish a replacement of any other part which fails in normal use and service within the applicable periods specified, in accordance with the terms of this warranty. The replacement component(s) will be warranted for the unexpired portion of the original warranty. This warranty will be valid only for professionally installed water heaters remaining in possession of the original purchaser as recorded on the warranty card.

**This warranty will not apply to:**

1. to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided.
2. to damage or abuse, accident, neglect or freezing and other acts of nature.
3. to damage resulting from operation with any modification of any kind, usage for purposes other than supplying hot water for a sink, shower, and laundry system. Or removal of or attempt to defeat any safety device and/or sensor. These heaters are not for use for pools, spas, hot tubs, floor or wall radiant heating systems, industrial applications, or sprinkle systems.
4. to failure of the heat exchanger resulting from the operation of the water heater in a corrosive atmosphere or without a filter and/or water softener or at water temperatures exceeding the maximum rating, or if the water heater is not supplied with filtered or treated potable water.
5. to defects or damage caused by any attachment or modification, including any energy-saving device.

Phone 219-369-4781  
email [support@eztankless.com](mailto:support@eztankless.com)

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PO BOX 111  
EARL PARK, IN 47942