



Rusty Orben
Resident Vice President - Ohio
March 16, 2015

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Received By
Hanover Township

MAR 19 2015

Via E-Mail Attachment and USPS

Mr. Bruce Henry
Hanover Township Administrator
2595 Old Oxford Road
Hamilton, Ohio 45013

Re: Blocked Crossing Issues

Dear Mr. Henry,

Thank you for your letter dated February 13, 2015 in which you outline concerns of the Hanover Township Trustees and local residents regarding blocked at-grade railroad crossings.

On behalf of CSX, I would like to extend a formal apology to the Township and your residents for any inconvenience recent blocked crossing events may have caused.

CSX is working internally across all team functions to improve service for our customers and operational efficiency on the network. For example, as part of our service recovery and capital plans, CSX is introducing hundreds of new locomotives and rail cars, hiring thousands of new crew members and other transportation related workers and significantly expanding track capacity across the entire network by the end of this year. All of these improvements will lead to reductions in operational impacts, like blocked crossings, in the communities through which we operate.

In addition, specifically to the circumstances in Hanover Township, CSX Dispatchers and crew members have been briefed and provided directives to not stage trains across the Darrrtown Road at-grade crossing. The unique characteristics of that crossing with limited access for residents led to this new internal policy.

Thank you again for the opportunity to respond. Should you have further questions or require additional information, please do not hesitate to contact me directly.

Very Truly Yours,

Rusty Orben
Resident Vice President (Ohio)
CSX Transportation

Cc: The Honorable Tim Derickson – State Representative, 53rd District
Mr. David Hamby – Division Manager, Louisville Division (CSX Transportation)
Mr. Bryan Glover – Manager, Community Affairs and Safety (CSX Transportation)