

ORNGE STATEMENT ON SUMMONS

On May 31, 2013, Ornge suffered a tragic loss when an air ambulance Sikorsky S76 helicopter crashed in a wooded area near the Moosonee airport. The accident claimed the lives of four members of the Ornge crew. Our thoughts are with their families as we approach the one year anniversary of the accident. The Transportation Safety Board investigation is ongoing, and we await their findings and recommendations.

In November, 2013, Ornge received directions from Employment and Social Development Canada relating to the Canada Labour Code's occupational health and safety provisions. Each direction deals with issues arising from the accident in Moosonee. Ornge had taken action immediately following the accident and, considering these directions, began following up with the agency immediately. Since that time, with respect to the one direction based on a finding of danger to an employee at work, the agency has confirmed that a danger is no longer present. There were no findings of danger in the other directions.

Ornge has cooperated fully with the Employment and Social Development Canada in providing all documentation in order to demonstrate compliance. Ornge confirms it has received a summons with respect to charges laid in connection with the accident under the Canada Labour Code's occupational health and safety provisions. Ornge is currently reviewing this documentation, and we cannot comment further as this matter is before the courts.

It is important to note that we have been working with Transport Canada to enhance the safety of our crews and patients, both before and after the May 31 accident. Ornge has taken a number of steps, a number of which go beyond Transport Canada regulations. These steps include:

- Revised Standard Operating Procedures for night operations, including operations into 'black hole' sites
- Provided additional Controlled Flight into Terrain training for all rotor pilots
- Started installing solar lighting at 91 helipads across Ontario
- Worked toward replacing the legacy S76 aircraft from service in Ornge's Northwestern operations
- Initiated a study of additional technologies on helicopters to enhance night safety
- Hired a Flight Operations Quality Assurance Inspector and a Manager of Flight Training and Standards
- Audited all training records to identify and address any training deficiencies
- Temporarily suspended S76 operations until the Transportation Safety Board determined there were no mechanical deficiencies
- Developed a training package and examination for S76 model 'differences'

- Removed from service one S76 aircraft that did not have advanced avionics

Ornge remains committed to providing high quality air ambulance and medical transport service, while taking any and all steps necessary to ensure the safety of our patients and crews.