

AIRPORT

Phrases

At the airport:

I'd like to check in my luggage.

Put your luggage on the scales.

You have excess luggage.

Excuse me, where can I reclaim my luggage?

Excuse me, I didn't understand the last announcement.

Can I see your boarding pass/passport/ID, please?

Your hand luggage is too big.

Where is gate number 9?

I'm looking for a check-in desk for the flight to Miami.

How do I get to the departure lounge?

Your flight is delayed by one hour.

Unfortunately, your flight is cancelled.

Do you have anything to declare?

Where are you flying to?

Did you pack your luggage yourself or did anyone do it for you?

I have a stopover in London.

Have a nice flight.

Your departure gate number is 4.

Phrases (continued)

At the security check:

Empty your pockets and place all the things in the tray.

Do I have to take my laptop out of the bag?

Please, step aside and raise your arms.

Take off your belt.

Do you have any sharp or flammable objects?

All liquids in containers of 100 ml or less must be packed in a zip lock bag.

On the plane:

Please, fasten your seatbelt.

Place your hand luggage in the overhead compartment, please.

Please, return the seat to the upright position.

Turn off all your electronic devices.

Would you like anything to drink?

Put up your tray table, please.

A. Match the sentences with places where you say or hear them.

At the check-in desk:

I'd like to check in my luggage.

Empty your pockets and place all the things in the tray.

Put your luggage on the scales.

Please, fasten your seatbelt.

Do I have to take my laptop out of the bag?

Please, step aside and raise your arms.

You have excess luggage.

Take off your belt.

Place your hand luggage in the overhead compartment, please.

Please, return the seat to the upright position.

Can I see your ID card?

Turn off all your electronic devices.

At the security control:

On the plane:

B. Complete the gaps using the words below.

declare / delayed / boarding / gate / reclaim / drink / flammable / announcement / luggage / departure / sharp

1. Excuse me, where can I _____ my luggage?
2. Excuse me, I didn't understand the last _____.
3. Would you like anything to _____?
4. Can I see your _____ pass, please?
5. Your hand _____ is too big.
6. Where is _____ number 9?
7. How do I get to the _____ lounge?
8. Your flight is _____ by one hour.
9. Do you have any _____ or _____ objects?
10. Do you have anything to _____?

C. Decide whether these sentences are true or false.

1. If you want to collect your luggage after landing, you should go to baggage reclaim. **T / F**
2. If you have nothing to declare you should go through customs. **T / F**
3. Flight attendants will usually offer you drinks, snacks and meals onboard the plane. **T / F**
4. If you want to pick your friend up from the airport you should go to the departure lounge. **T / F**
5. If you only have hand luggage, you should go to the check-in desk first. **T / F**
6. Before boarding you must find your gate. **T / F**
7. If your flight is delayed you won't fly anywhere. **T / F**
8. You have to pay an extra fee for excess luggage. **T / F**
9. You can't check the weight of your luggage at the airport. **T / F**
10. You must fasten your seatbelt onboard the plane. **T / F**

D. Match the words to make phrases.

1. last
2. connecting
3. check-in
4. arrivals
5. excess
6. baggage
7. duty free
8. window
9. zip lock
10. departure

- a. desk
- b. board
- c. luggage
- d. call
- e. reclaim
- f. shop
- g. flight
- h. bag
- i. lounge
- j. seat

E. Make sentences with the phrases you matched in the previous exercise.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____