



Product Care

At Ketcham we want your Ketcham Medicine Cabinet to be with you a long time and maintain the same beauty and functionality as the day it was installed. Following these cleaning instructions and using the approved cleaning solutions will keep your Ketcham Medicine Cabinet bright and beautiful throughout its life.

The following cleaning solutions are recommended to clean your medicine cabinet mirror. Apply the solution to a soft clean microfiber cloth first this will prevent spillover onto the mirror edges or back of the mirror. This will prevent premature medicine cabinet mirror corrosion.

Acceptable Cleaning Solutions:

Vinegar-water solutions (less than 5% vinegar).

Ammonia-water solutions (less than 5% ammonia based). This solution is only to be used if they do not contain ANY alkali, as this will cause mirror spoilage.

Alcohol based solutions (less than 5% ethyl, methyl or rubbing alcohol solution).

DO NOT clean your medicine cabinet mirror with any knives, scrapers, emery cloth, scouring sponges or any abrasive materials. DO NOT use alkali or acid cleaning solutions, as this will severely damage the medicine cabinet mirror.

Ketcham Quality Guarantee

At Ketcham we produce quality products, as such we stand behind our entire line. Please read below for our Ketcham Quality Guarantee.

Ketcham products are guaranteed to be free of manufacturing defects from one year after date of purchase. Any products returned under this guarantee will be repaired or replaced at no charge. Ketcham does not assume any liability for labor to remove or replace any products.

This warranty DOES NOT cover any products that have been subject to misuse, accident, negligence, improper repair/maintenance, or faulty installation.

Mirrors are guaranteed against silver spoilage for a period of 5 years after purchase date providing the product care instructions have been implemented.