



## Glastonbury Festival 2015 Crime Prevention and Reduction Plan

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## 1 INTRODUCTION

1.1 The Crime Prevention and Reduction Plan (CPRP) contains details of the strategies and tactics that will be implemented by Glastonbury Festival 2015 Limited (GF2015) to deliver a safe and secure festival and achieves the objectives of the Licensing Act 2003; namely:-

- Prevention of crime and disorder
- Public safety
- Prevention of public nuisance and
- Protection of children from harm.

1.2 The CPRP details the policies and procedures relating to crime prevention and reduction initiatives, joint patrols and operations, CCTV, confiscation, drugs and eviction that will be put in place by GF2015 with support from other relevant agencies.

### 1.3 Police, Stewarding and Crime Reduction Working Group

1.4 GF2015 shall establish a Police, Stewarding and Crime Reduction Working Group (PSCRWG), which shall include representatives from:

- Avon and Somerset Constabulary (ASC)
- Mendip District Council (MDC)
- Security Industry Authority (SIA)
- other relevant agencies as required.

1.5 The PSCRWG shall examine all crime reduction and prevention recommendations from the previous festival and other relevant information such as the annual ASC Crime Pattern Analysis (CPA document) and agree resulting actions required for the 2015 event.

1.6 The CRRP will be updated to reflect these resulting actions.

1.7 Crime reduction measures will be adopted and implemented by GF2015 during the lead up and during the festival.

### 1.8 Objectives

1.9 The objectives of the CPRP demonstrate how GF2015 will, in partnership with ASC, MDC and other relevant agencies, address the licensing objectives relevant to crime, disorder and nuisance by:-

- Reassuring the festival goers, staff, traders, artistes and local community
- Minimising the opportunities for crime, disorder and nuisance through prevention activities and education of all festival goers – public, staff and traders
- Supporting other agencies in maximising the opportunities to secure a positive resolution for the victim where a crime or incident occurs
- Reducing the likelihood of harm through drugs misuse through support and education, prevention and enforcement activities
- Maintaining the integrity of the site and implementing a robust eviction procedure
- Supporting other agencies by providing any information or intelligence identified by GF2015 staff
- Ensuring the personal safety of festival goers through effective security, stewarding and site design
- Operating an effective lost and found property system
- Minimising the impact of the festival on the surrounding communities

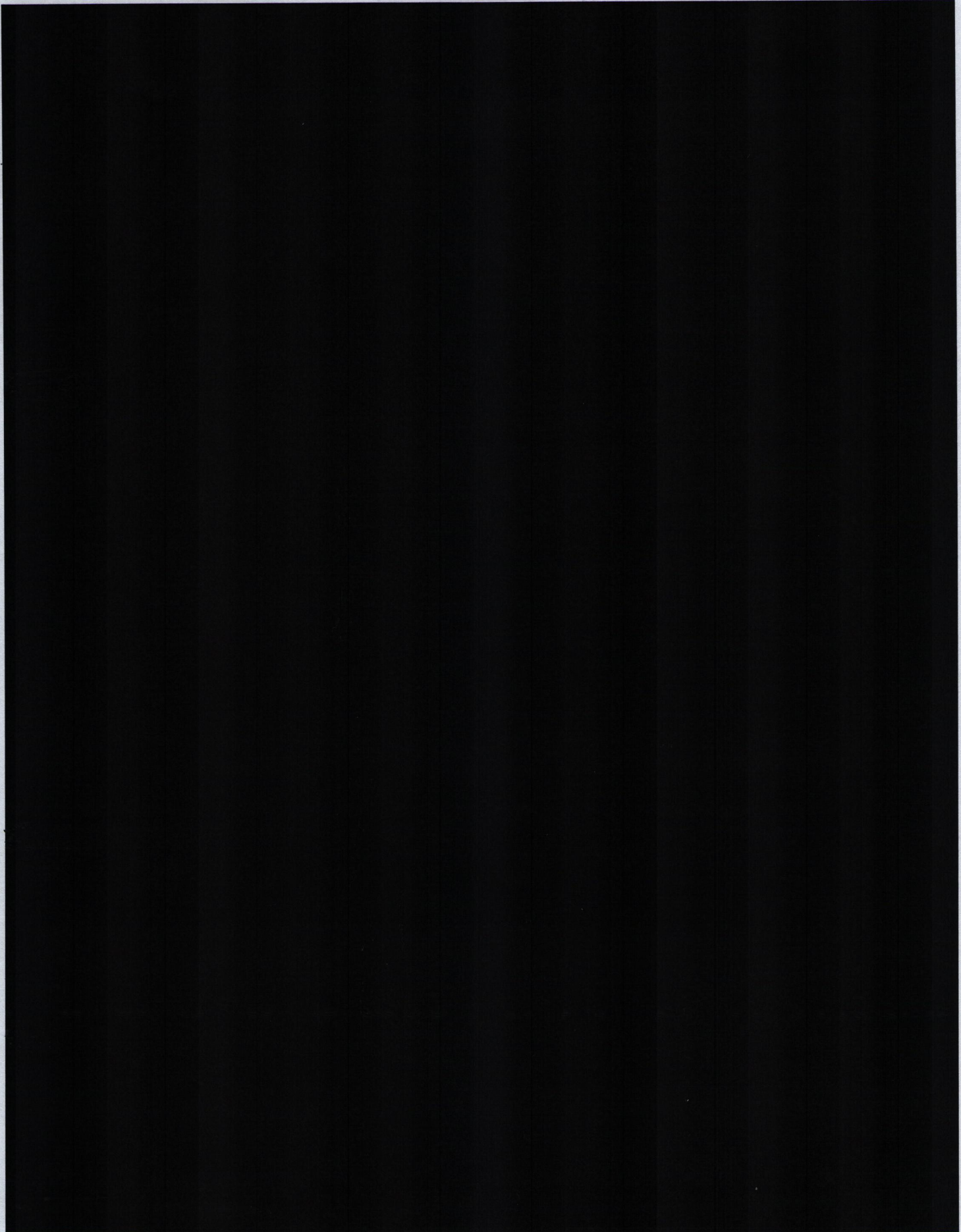


- Creating and maintaining a communication strategy that supports the set objectives.

**2 CRIME PREVENTION AND REDUCTION INITIATIVES**









- 2.30 The GF2015 Crime Reduction Manager will provide an information / intelligence and response led role; time sensitive updates will be provided to any relevant security and stewarding teams on incidents or emerging crime hot-spots. Security and stewarding staffing levels will be regularly checked, ensuring sufficient numbers are deployed in line with the Security and Stewarding Placement Schedules (SSOP – EMP 11, Appendix H) and operational demands.
- 2.31 Detailed trends and patterns in thefts from tents have been identified in the ASC CPA (2014). These will be used to target resources; all GF2015 security and stewarding staff will be briefed accordingly.
- 2.32 The Campsite Management Plan (CMP – EMP 2) details the density in the campsites. Proactively managing the densities in the campsites will be a priority, maintaining them at safe levels. This will ensure emergency access routes are maintained, facilitating ease of access for patrols or emergency response.
- 2.33 The GF2015 Campsite Stewards will be trained to:-
- Understand in which circumstances they should contact security
  - Take proactive measures with regards to crime prevention and reporting incidents
  - Use radios effectively to communicate with security and Event Control.
- 2.34 There will be 165 GF2015 Campsite Stewards on duty at any one time, operating a 24/7 system, from 26 campsite offices providing a permanent presence. The GF2015 'A Team' patrols (site safety) will also have a presence in the campsite areas.
- 2.35 In a new initiative for 2015, 18 of the campsite offices will each have two dedicated Security Industry Authority (SIA) licenced staff working 24/7 from 08:00 Wednesday 24<sup>th</sup> June until 20:00 Monday 29<sup>th</sup> June 2015. Embedding these SIA staff in to the operational bases of the GF2015 Campsite Stewards will deliver a more coordinated security and stewarding operation, maximising opportunities to deliver public safety and customer service.
- 2.36 Observation towers and lookout points will be situated in all campsites, staffed by GF2015 Stewards. Festoon lighting will be used in the main camping areas to minimise dark areas, lessening opportunities for crime.
- 2.37 Secured family camping and disabled camping areas are available, offering added security to more vulnerable ticket holders.
- 2.38 GF2015 Campsite Stewards and ASC will encourage festival goers to set up local Neighbourhood Watch agreements with fellow campers. The aim is to lead to an increased awareness amongst ticket holders and encourage them to look out for each other.

2.39 **Other On-Site Areas**

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- 2.43 GF2015 will install 6 Information Points which in part will provide crime reduction advice, including providing phone numbers to report lost bank cards and UV marker pens to label valuables.
- 2.44 Traders will set up their stalls to provide continuous frontage with secure compounds behind, minimising opportunities for unauthorised access.
- 2.45 There will be a provision of cash guarding services for traders, to minimise the amount of cash held in stalls and they will be proactively encouraged to use the on-site banking facilities.
- 2.46 Security and stewarding staff, both on-site and off-site, will use pocket sized Incident Reports to record crime, concerns regarding nuisance or safety issues. These reports will be collected, with details recorded and collated to assist with crime reduction initiatives. All security and stewarding operations on-site and off-site will effectively brief staff to ensure the Incident Reports are fully utilised to keep an accurate record of issues as and when they occur.
- 2.47 **Lost and Found Property**
- 2.48 GF2015 will administer an extensive lost and found property system on-site. ASC and other appropriate agencies will have access to this facility and the records kept if operationally necessary. A robust management of the system by GF2015 and assistance from ASC will aim to minimise any over reporting of crime and reunite festival goers with their property during the event to improve their enjoyment (e.g. repatriate lost mobile phones that could be reported as stolen). ASC will assist where necessary in the identification and return of found property, during and post festival.
- 2.49 **Drugs and Eviction**
- 2.50 The GF2015 approach to drugs and evictions are outlined at sections 7 and 8 of this CPRP respectively, both underpinning the overall crime reduction initiatives.
- 2.51 **General Matters**
- 2.52 GF2015 will provide full Staff Lists of all security and stewarding personnel contracted to work at the festival to ASC prior to the festival for their information and attention. A full copy of Staff Lists will be securely kept by the GF2015 Security Director and will be securely available 24/7 in Event Control. The Security and Stewarding Operational Plan (SSOP – EMP 11) contains full details.
- 2.53 GF2015 will ensure the design of the tickets and wristbands (including individual photo requirements) [REDACTED] minimising the opportunity for fraud.
- 2.54 The security and stewarding teams will work in full cooperation with ASC in terms of reporting live information / intelligence and gathering evidence. To assist this approach there will be a 24/7 police presence working alongside the GF2015 Crime Reduction Manager in Event Control.
- 2.55 GF2015 will utilise the evolving ASC CPA to focus resources on potential hot-spots. GF2015 will work with ASC and MDC to implement a variety of preventative measures which may include CCTV, extra security, extra lighting, and so on.
- 2.56 The main security and stewarding providers (contracted companies) will be proactive in sharing information / intelligence of any nature from other festivals and events with the GF2015 Crime Reduction Manager, both pre and during the festival.



- 2.57 The GF2015 Security and Stewarding Coordinator (Silver) in Event Control will ensure that a cohesive security and stewarding provision is delivered, with effective communication and coordination between various on-site and off-site security and stewarding contractors at all times.

### 3 CRIME PREVENTION ADVICE

- 3.1 The GF2015 Security Director will devise crime and disorder prevention advice in consultation with ASC. Such advice will be displayed and promoted on-site via signage and electronic media such as the GF2015 website and agreed social media sites.

- 3.2 Key crime prevention advice will be available on the Glastonbury Festival website at:-  
<http://www.glastonburyfestivals.co.uk/information/advice/crime-reduction-and-personal-safety/>

- 3.3 Other methods of communicating crime prevention advice is via the phone app, on Worthy FM, in the festival programme and as part of the ticket terms and conditions. ASC also have a dedicated Policing at Glastonbury website for the event at:-  
<http://glastonburypolice.com/>

- 3.4 Information and advice will be available on (but not limited to):-

- Preventing thefts from tents and securing valuables inside
- Thefts from person including securing mobile phones, cash and tickets
- Encouraging the use of property lock ups for essential valuables
- Drugs, illegal and anti-social behaviour.

- 3.5 All GF2015 staff will be briefed to deliver festival goers crime prevention advice where appropriate.

- 3.6 ASC will provide GF2015 with details of best practice on crime prevention based on previous festivals and the national information / intelligence picture. ASC will assist in the provision of off-site crime prevention advice to festival goers en-route to the event.

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## 6 CONFISCATION

- 6.1 GF2015 has designated that certain property is either 'Contraband Goods' or 'Prohibited Articles' to:-
- Comply with specific licence conditions
  - Maintain public health and safety licence objectives
  - Prevent GF2015 being liable to prosecution
  - Adhere to Traders Agreements.
- 6.2 'Contraband Goods' and 'Prohibited Articles' should not be brought onto the festival site without previous authority from GF2015. This particularly applies to traders and crew. Comprehensive details can be viewed on the back of all festival tickets, on the GF2015 website and within the Traders Agreements.
- 6.3 'Contraband Goods' and 'Prohibited Articles' property is subject to confiscation by security, stewards and other agencies as a condition of entry to the festival site.



- 6.4 All GF2015 staff can exercise appropriate discretion when considering and / or implementing confiscation procedures.
- 6.5 Property designated as 'Contraband Goods' and 'Prohibited Articles' is listed at **APPENDIX B**.
- 6.6 **Search**
- 6.7 Anyone entering the festival site; including festival goers, staff, traders and artistes, are all liable to receive a personal search, personal property search and / or vehicle search by security staff as a condition of entry.
- 6.8 Where there is evidence to suspect possession of 'Contraband Goods' or 'Prohibited Articles', the person may be requested to submit to a personal search, personal property search and / or vehicle search. Refusal to any type of search could lead to the removal from the site at the Eviction Centre.
- 6.9 All searches will be conducted by appropriately SIA licensed and trained security staff. If drugs are located the drugs procedure shall be followed.
- 6.10 Where appropriate, security and stewarding staff will refer certain incidents to ASC via Event Control.
- 6.11 **Property Options**
- 6.12 If any 'Contraband Goods' or 'Prohibited Articles' are located on a person, in personal property, in a vehicle or in any other place (for example, a tent or hidden in an area), the following options should be considered:-
- Refuse entry to the festival site
  - Eviction from the festival site
  - Allow the person to leave the site of their own accord
  - Surrender the specified property by signing a disclaimer to enable destruction; the person being permitted to enter and / or remain on-site
  - Surrender the specified property by signing a disclaimer to enable destruction; the person to being refused entry and / or remain on-site
  - Confiscation of the specified property, signing a disclaimer to enable destruction; the person being permitted to enter and / or remain on-site
  - Confiscation of the specified property, signing a disclaimer to enable destruction; the person being evicted from site
  - Refer to ASC or other appropriate agency.



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**6.16 Property Return, Retention and Disposal**

6.17 At the time of issuing a receipt / disclaimer it should be made clear the time, date and location that property can be reclaimed. Printing these details onto the receipt is an acceptable method of informing when and where people can collect items.

6.18 It is the responsibility of the person in charge of the storage facility to ensure that staff are available to return property at the nominated time and date.

6.19 Property left unclaimed at the conclusion of the festival will be disposed of in the appropriate manner after one week; except in extenuating circumstances. Documentation on the master log should indicate how the property was disposed.

6.20 The GF2015 Security Director shall have ultimate responsibility for determining the return, retention and disposal of any property held by GF2015 under the confiscation procedure.

**7 DRUGS**

7.1 The dealing in or use of illegal drugs is not condoned by GF2015; drug enforcement laws are as applicable at the festival as anywhere else in the country.

7.2 The GF2015 approach to drug issues is shall be under three core strands:-

- Prevention
- Enforcement – Drug Dealers
- Welfare and Treatment.

**7.3 Prevention**

7.4 The message to actively discourage drug dealers and users will be published on the GF2015 and ASC websites and in all festival literature including the festival programme. There will be relevant signage at the entrances.

7.5 Many security staff will be SIA trained and aware of drug related issues and drug identification. All GF2015 Stewards receive drug awareness training.

7.6 Police officers will be on-site and will deal with drug offences in accordance with national guidelines. If anyone deals in drugs, they will be arrested.

7.7 New Psychoactive Substances (NPS), sometimes sold or known as 'Legal Highs', commonly contain dangerous / illegal ingredients and can be harmful. NPS also includes substances such as Nitrous Oxide (NOS) and 'poppers' (sold as room deodorisers) and will not be permitted on-site or sold by traders.

7.8 Neither anti-social nor illegal behaviour will be tolerated and participants will leave themselves liable for eviction from the site.

**7.9 Enforcement – Drug Dealers**



- 7.10 Searching will take place, randomly, of people and vehicles arriving on-site as they pass through the pedestrian or vehicle gates.
- 7.11 The GF2015 Security and Stewarding Coordinator (Silver) and GF2015 Crime Reduction Manager will liaise closely with ASC. GF2015 will take an active role observing and gathering information on any drug dealing, sharing and disseminating any information / intelligence that may lead to the apprehension of drug dealers.
- 7.12 NPS could be sold or supplied by festival goers on-site, in particular Nitrous Oxide and Synthetic Cannabinoid smoking materials (aka Spice and will be supplied in professional looking foil packets). It is important to note that except for the one circumstance mentioned below (\*) in connection with Nitrous Oxide, there are no criminal offences ASC can pursue in relation to this dealing of NPS.
- 7.13 Nitrous Oxide points to note:-
- It is not an offence to possess or use Nitrous Oxide
  - In the small cartridge form it is a 'food stuff' and not a prescription drug
  - Nitrous Oxide is only a prescription drug when supplied from a hospital gas tank
  - Should any one manage to get a hospital gas tank on to the festival site, ASC can arrest for supplying Nitrous Oxide if inflated balloons are supplied to any person (\*)
  - In this case, the offence would be to supply for the purposes of inhalation under the Medicines Act 1968.
- 7.14 Dealers caught supplying any NPS to someone 17 years of age or younger will be arrested by ASC under the Intoxicating Substances (Supply) Act 1985.
- 7.15 GF2015 will work as an information / intelligence gathering partner in liaison with ASC.
- 7.16 GF2015 will evict persons strongly suspected of drug dealing and wherever possible forward these persons to the police Event Control compound for searching prior to eviction. Information posters detailing common drugs and the amounts considered to be 'personal use' and highlighting NPS will be provided by ASC to the GF2015 Eviction Centre to facilitate decision making.
- 7.17 GF2015 will evict persons who are arrested, charged and bailed by ASC for drug dealing related offences.
- 7.18 **Welfare and Treatment**
- 7.19 Experimenting with drugs can lead to adverse reactions; the crowds and the sheer size of the festival can be very frightening and disorientating. If anyone does take drugs and becomes ill, depressed or frightened, security and stewarding staff can direct them to one of the many facilities on-site which can help and support people. Someone so effected could become very violent and very difficult to restrain and key GF2015 staff will be aware of this fact due to their training and briefing.
- 7.20 GF2015 Stewards are trained in emergency first aid and are fully informed about the welfare and drugs advisory facilities. They can direct individuals to:-
- Wagonshed Welfare – the main centre for practical welfare support
  - Green Welfare – the welfare provision for this area of the site
  - The Church tent – a further welfare provision
  - The Samaritans – offering 24/7 emotional support to anyone in crisis
  - Festival Medical Services – a team of doctors, paramedics and nursing staff who can treat physical and emotional problems



- Greenfields Healing Area – another area that may be able to support people
- Medical staff – available to treat persons suffering from the effects of drugs.

7.21 Drug service provision, with a focus on harm minimisation, is an integral part of welfare and includes a needle exchange facility. The service is staffed by experienced and qualified drug workers who are also fully abreast of developments in the drugs field. Up-to-date information about drugs, drug trends and drug service provision underpins the work of welfare.

7.22 A Harm Reduction Protocol is an established agreement between GF2015, ASC, welfare and medical agencies, encouraging the sharing of information which may reduce harm to individuals caused by illicit drugs. The protocol seeks to identify those dealers that are responsible for dealing substances causing harm, dealing in an aggressive manor or where the dealing is having an adverse effect on young people / children.

## 8 EVICTION

8.1 The GF2015 eviction procedure seeks to identify the reasons and circumstances in which persons may be considered for eviction at the festival. Procedures and guidelines for eviction staff are outlined, together with process flowcharts at **APPENDIX F, G, and H**.

8.2 The eviction procedure stipulates the method that specially trained and competent staff utilise when dealing with breaches of festival regulations or criminal conduct, allowing informed decision making with the safety of all festival goers being paramount.

8.3 Any person who fulfils the criteria at point 8.4 below will leave themselves liable for eviction from the festival. The interpretation of these circumstances and eviction decision will be at the discretion of the GF2015 Eviction Manager and / or the GF2015 Security and Stewarding Coordinator (Silver).

8.4 Persons may be liable for eviction under the following circumstances:-

- Entering or being on-site without a ticket or relevant pass
- Breaching conditions printed on the ticket
- Failing to submit to a search upon entry to the site or whilst on-site
- Unofficially selling:-
  - Alcohol
  - Tobacco
  - Counterfeit goods
  - New Psychoactive Substances
  - Any goods when not authorised by the Markets Manager
  - Any goods when in breach of the Traders Agreement.
- Found causing any disruptive or anti-social behaviour
- Possessing unlawful drugs or supplying New Psychoactive Substances
- Committing a criminal offence but not arrested by ASC
- Any other behaviour that leaves GF2015 open to prosecution or is not conducive to maintaining a safe festival.

8.5 Any person who is arrested by the ASC and is given police bail, issued with a non-traffic Fixed Penalty, cautioned or charged with an offence – following their release ASC will bring the individual to the Eviction Centre and hand them to GF2015 security personnel. If necessary, arrangements will be made to collect their property from the site prior to being evicted and escorted away from the venue.



- 8.6 Following an incident or investigation it will be at the discretion of the GF2015 Eviction Manager and eviction staff, or following guidance from the GF2015 Event Control and / or GF2015 Security and Stewarding Coordinator (Silver), as to whether a person is evicted from site; the following courses of action are available and staff should ensure that consistency and proportionality are considered when deciding on the appropriate course to take:-
- Verbal warning at the scene of the incident by security staff, details logged on security company control log
  - Transported to the Eviction Centre – case assessed by the GF2015 Eviction Manager and verbally warned as to future conduct before being permitted to re-enter the site [Yellow Card]
  - Transported to the Eviction Centre – case assessed by the GF2015 Eviction Manager and person evicted from site
  - Transported to the Eviction Centre – case assessed and by the GF2015 Eviction Manager and handed to ASC for police investigation.
- 8.7 For very serious offences or incidents the GF2015 Eviction Manager will consider if it is appropriate to issue a year-on-year on-going ban, this will only be considered in the most serious of cases.
- 8.8 Persons taken to the Eviction Centre may be allowed to return to the festival if in the opinion of the GF2015 Eviction Manager, the person is:-
- A genuine ticket or pass holders to the festival
  - Admits the reason as to why they were considered for eviction
  - Demonstrates a level of remorse for their action
  - Agrees to behave in a manner that would not negatively impact on others' enjoyment.
- 8.9 Consideration will also be given to the:-
- Age of the person being evicted
  - Physical state of the person; for example under the influence of drink and drugs.
- 8.10 Where persons have been arrested by ASC for a serious offence and have been either charged or bailed then an eviction from the site will be mandatory.
- 8.11 Where it cannot easily be ascertained that persons are genuine ticket holders then they may still be evicted but should be directed to the enquiry cabins where further detailed enquiries can be made.
- 8.12 All persons evicted from site will be processed via an on-site Eviction Centre situated near the Orange Gate (Grid Ref H10), the location of which will be marked on the Site Plan. All persons presented for eviction by security will be questioned by the GF2015 Eviction Manager or a member of the team, who are independent from security and stewards. All reasonable efforts will be made to ensure details of evictees are recorded in a database including their name and address, together with the date, time and the reason for eviction.
- 8.13 Where a security team is deployed to an incident involving a breach of regulations by Event Control or observe the same during normal patrol, on arrival at the incident they will assess the level of the occurrence and if it is felt that a warning about behaviour is sufficient then they should take that action and record details on their company security log via their control desk. If however a person is considered suitable for eviction, the relevant security control desk should be informed including details of whether this person is compliant with the removal to the Eviction Centre for any manner of non-compliance. THESE DETAILS MUST BE RECORDED ON THE SECURITY COMPANY LOG.



- 8.14 Where any degree of force or restraint has been used by SIA security operatives it is their responsibility to record the level and reasons as they may be called to justify actions at a later time.
- 8.15 On no account should a wristband be removed by security and stewarding teams from a festival goer prior to them being taken to the Eviction Centre. Removal of the wristband should only be done by a member of the eviction team after it has been decided to evict any person from the site.
- 8.16 Where a person's behaviour is such that they are considered for eviction, the security company with responsibility for the domain where that person is detained will transport that person to the Eviction Centre. In extreme circumstances, where that company is unable to do so, AP Security Mobile Teams will carry out that task after being requested to do so by GF2015 Event Control.
- 8.17 Upon arrival at the Eviction Centre, the security team member will wait with the person until the GF2015 Eviction Manager is ready to process the person, they should be prepared to provide the circumstances of the incident, their security number and last name and the area in which the incident occurred.
- 8.18 The GF2015 Eviction Manager or staff will then consider the circumstances and record their decision on the Eviction Record pro-forma, **APPENDIX C**.
- 8.19 If a decision is made to evict the person then after the completion of the Duty of Care Eviction Notice pro-forma, **APPENDIX D**, the dedicated AP Security Eviction Team will escort that person to the relevant campsite (if appropriate) to recover their property before returning them to the Eviction Centre where they will then transport that person to an agreed location or if that offer is refused, security operatives based at that location will take that person to the Orange Gate and evict them from the site at the boundary.
- 8.20 In the interests of safety and in order to protect all parties involved in the eviction process, CCTV will be installed and running at the Eviction Centre portacabin for the duration of the festival. If necessary this can be accessed and viewed at Event Control.
- 8.21 Where persons have been arrested by ASC and removed to the ASC Event Control Compound, then if they are to be bailed or otherwise released by the Police, ASC will contact the Eviction Centre by telephone informing them of this decision, providing the Eviction Centre with an estimated time of arrival together with the number of persons. ASC will then transport the persons to the Eviction Centre where they will brief the eviction staff on the reasons why the person should be considered for eviction. The decision will be recorded on the pro-forma and if it is to evict the duty of care assessment will be completed and the AP Security Eviction Team will escort those persons to the relevant on-site campsite (if applicable) to recover their property before returning them to the Eviction Centre area where they will transport that person to an agreed location or if that offer is refused security personnel will then escort those persons to the Orange Gate and evict them from the site at the boundary.
- 8.22 Where ASC deal with a person on-site and their decision is not to arrest them and take them to the ASC Event Control Compound, but they feel that the behaviour warrants consideration for eviction, they may take that person to the Eviction Centre for consideration by the eviction staff. If the decision is to evict the person then the procedure will be the same as in previous paragraphs with AP Security Eviction Team escorting the person on-site to recover property before returning them to the Eviction Centre to be evicted by the security team.



- 8.23 The eviction facility will consist of a reception tent where persons awaiting a decision on eviction may await the process and for those persons awaiting an opportunity to collect their property from site may also wait. The eviction process will be decided upon in a nearby portacabin.
- 8.24 There will be an ASC presence at the eviction portacabin and their primary role will be intelligence gathering.
- 8.25 Where a person has not come into police contact on the festival site, the eviction team will provide the ASC Police Liaison Officer details of that person (where available) and ASC may make any relevant checks and advise GF2015 of any safety concerns in respect of that person. ASC may utilise their own police powers to ascertain a name or address from a person being considered for eviction where details have been refused or are believed to be false.
- 8.26 When a person is evicted they will be handed a GF2015 Eviction Banning Notice, **APPENDIX F**, explaining the reason why they have been evicted and the fact that they are not able to return to any part of the site, including car parks, during the remainder of the 2015 festival (or in exceptional circumstances they will receive an ongoing banning notice).
- 8.27 The eviction process will be independently observed by persons who are unconnected to the security teams; they will attach themselves to the AP Security Eviction Teams. These Independent Monitors will report their observations or any concerns to the GF2015 Security and Stewarding Coordinator (Silver) who will action as appropriate.
- 8.28 Each AP Security Eviction Team will have 4 SIA Operatives, with at least one of whom will be female. This will be a 24/7 operation based at the Eviction Centre.
- 8.29 The Eviction Centre will be staffed on a 24/7 basis with 2 eviction staff and a dedicated security team on duty at any time. Wherever possible, there will be a female staff member at the eviction area. They will assist to process any female evictees.
- 8.30 In cases where it is decided an eviction is appropriate the GF2015 Eviction Manager or a member of staff will ensure that the wristband(s) are removed before eviction and placed with the relevant eviction pro-forma.
- 8.31 In relevant cases the names of persons evicted will be passed to the GF2015 Welfare Team so that their friends can receive updated information about their whereabouts.
- 8.32 All persons who are to be evicted will be allowed to make a free telephone call in order to contact members of their group and / or family using a mobile phone or equivalent in the Eviction Centre.
- 8.33 Where a person is to be banned from the site for the duration of the festival it may be appropriate for ASC to consider whether a direction under Section 35 of the Anti-Social Behaviour Crime and Policing Act 2014 to leave the area is appropriate. This power allows officers to disperse people from an area for up to 48 hours but requires the authority of a Police Inspector. The use of this power will be a matter for ASC.
- 8.34 If the GF2015 Eviction Manager has any queries in relation to eviction they will liaise directly with the GF2015 Security and Stewarding Coordinator (Silver) and / or the GF2015 Security Director for guidance and advice. There may be occasions when ASC are contacted for advice; for example, criminal activity.



- 8.35 The GF2015 Eviction Manager and eviction staff will independently audit the treatment of festival goers by security staff to check that they are being treated fairly and appropriately and that their essential and basic rights and requirements are met. These staff will also audit the entire eviction procedure.
- 8.36 Special consideration should be given to any persons being evicted if they are in charge of children under the age of 16 years; it may be appropriate to contact welfare or GF2015 Event Control.
- 8.37 The Eviction Centre and staff will have a responsibility to immediately report to the GF2015 Security and Stewarding Coordinator (Silver) any instances where they feel unreasonable force has been used during the eviction process who will arrange for the incident to be examined.
- 8.38 The geographical eviction area will be the 'footprint' of the festival; being the area of land within the fortress fence plus the adjacent land outside the fortress fence (Worthy View, Campervan Fields, Caravan Fields, East Car Park, West Car Park, etc) that is under the direct control of GF2015 through ownership, hire and / or control. GF2015 will produce a map with a line around this specific boundary which will be available for viewing at the Eviction Centre area and at Event Control, **APPENDIX J** provides a guide as to this eviction boundary.
- 8.39 Where persons have been refused entry at the Main Gate (Red Gate) or other entry gates on the Perimeter Fence (fortress fence line) there is **no** requirement to bring them to the Eviction Centre as this is merely a refusal of entry which is a right reserved by GF2015.
- 8.40 All security staff, stewarding staff, police officers, police staff and members of GF2015 staff involved in the eviction process will be briefed on the contents of this procedure to ensure it is operationally delivered fairly and appropriately.

#### APPENDIX A

#### GLASTONBURY FESTIVAL 2015 REPORTED CRIMES BETWEEN 2007 AND 2014

Crime type	2007	2008	2009	2010	2011	2013	2014
Wounding	0	1	1	0	1	1	0
Possession of weapons	0	3	1	1	1	1	0
Harassment	5	3	3	4	2	0	0
Indecent assault on a female	0	1	0	1	0	0	2
Sexual assault on female >12	0	0	1	0	0	0	0



Rape of female >15	0	2	0	0	0	0	0
Burglary in a dwelling	0	0	0	0	2	0	0
Burglary non-dwelling	1	0	0	1	0	1	0
Robbery- business	0	0	0	0	0	1	0
Robbery- personal	2	2	1	0	1	1	3
<b>Theft from person</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>3</b>
Theft from motor vehicle	3	0	5	8	15	3	6
Att. theft from motor vehicle	0	3	0	0	0	0	0
Theft of motor vehicle	0	3	3	5	1	5	0
Unauthorised taking MV	1	0	0	1	0	0	0
Theft of pedal cycle	0	1	1	2	0	0	0
U/T other conveyance	0	0	0	0	1	1	0
<b>Theft other</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>0</b>
Theft employee	0	0	0	0	1	1	0
Other fraud	0	1	1	2	7	0	0
Receiving handling stolen goods	0	6	0	0	1	6	0
Money laundering	0	0	0	0	0	1	0
Pass counterfeit note	0	0	0	0	0	1	0
Arson	0	0	1	0	0	0	0
Criminal damage- MV	3	5	0	1	0	4	0
Criminal damage- other	1	1	4	0	4	1	4
Threats to criminal damage	0	0	0	0	1	0	0
Other forgery	2	0	0	0	0	0	0
Assault on Constable	0	2	0	2	0	1	0
Obstruct officer	0	0	0	0	0	1	0
Assault ABH	0	9	7	6	6	5	14
Common assault	1	6	5	1	2	9	0
Fear of violence	0	2	2	1	0	0	0
Vehicle interference	0	1	0	1	1	2	0
Dangerous driving	0	0	0	0	1	0	0
Outrage public decency	0	0	0	2	0	0	0
<b>TOTAL EXCLUDING DRUGS</b>	<b>228</b>	<b>574</b>	<b>382</b>	<b>396</b>	<b>390</b>	<b>313</b>	<b>264</b>
Drugs-cannabis	45	67	63	51	40	46	22
Drugs - other	133	95	73	46	65	83	66
<b>Drugs- trafficking</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Total drugs offences</b>	<b>194</b>	<b>177</b>	<b>158</b>	<b>113</b>	<b>115</b>	<b>152</b>	<b>108</b>
<b>TOTAL OFFENCES</b>	<b>422</b>	<b>751</b>	<b>540</b>	<b>509</b>	<b>505</b>	<b>465</b>	<b>372</b>

figures provided by ASC

Areas highlighted in **■** indicate the Priority Crime Categories

#### APPENDIX B



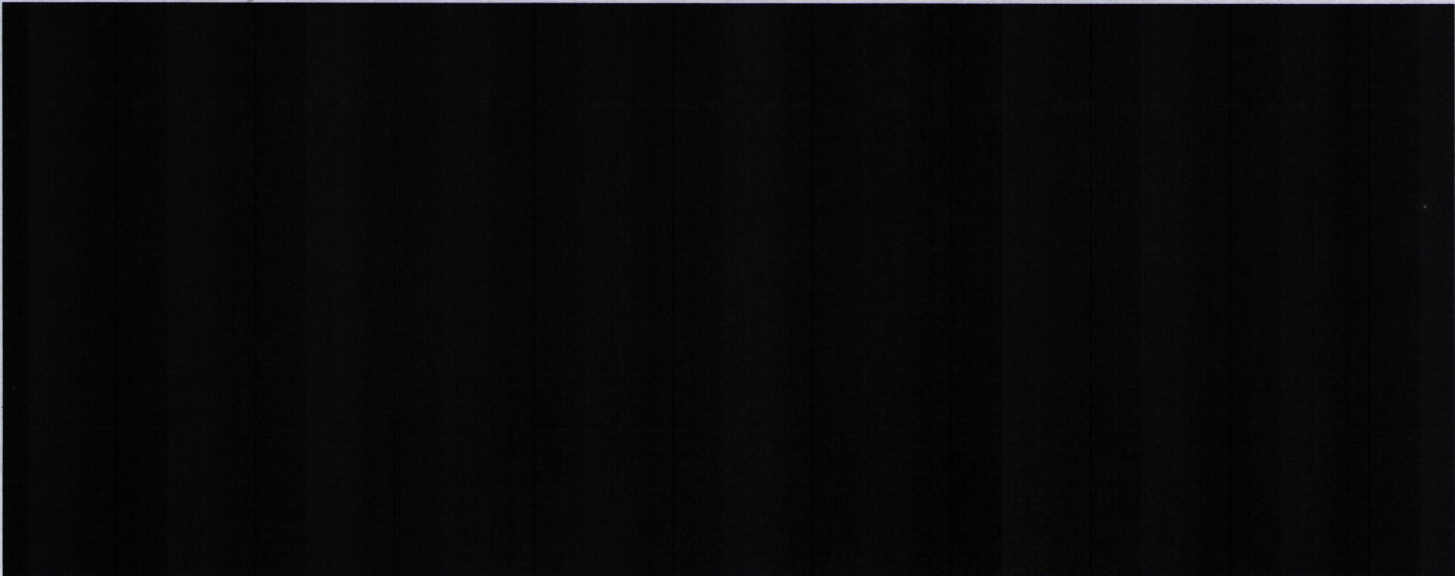
### GLASTONBURY FESTIVAL 2015 PROPERTY DEEMED TO BE 'CONTRABAND GOODS' AND 'PROHIBITED ARTICLES'

The following list of property is deemed to be 'Contraband Goods':-

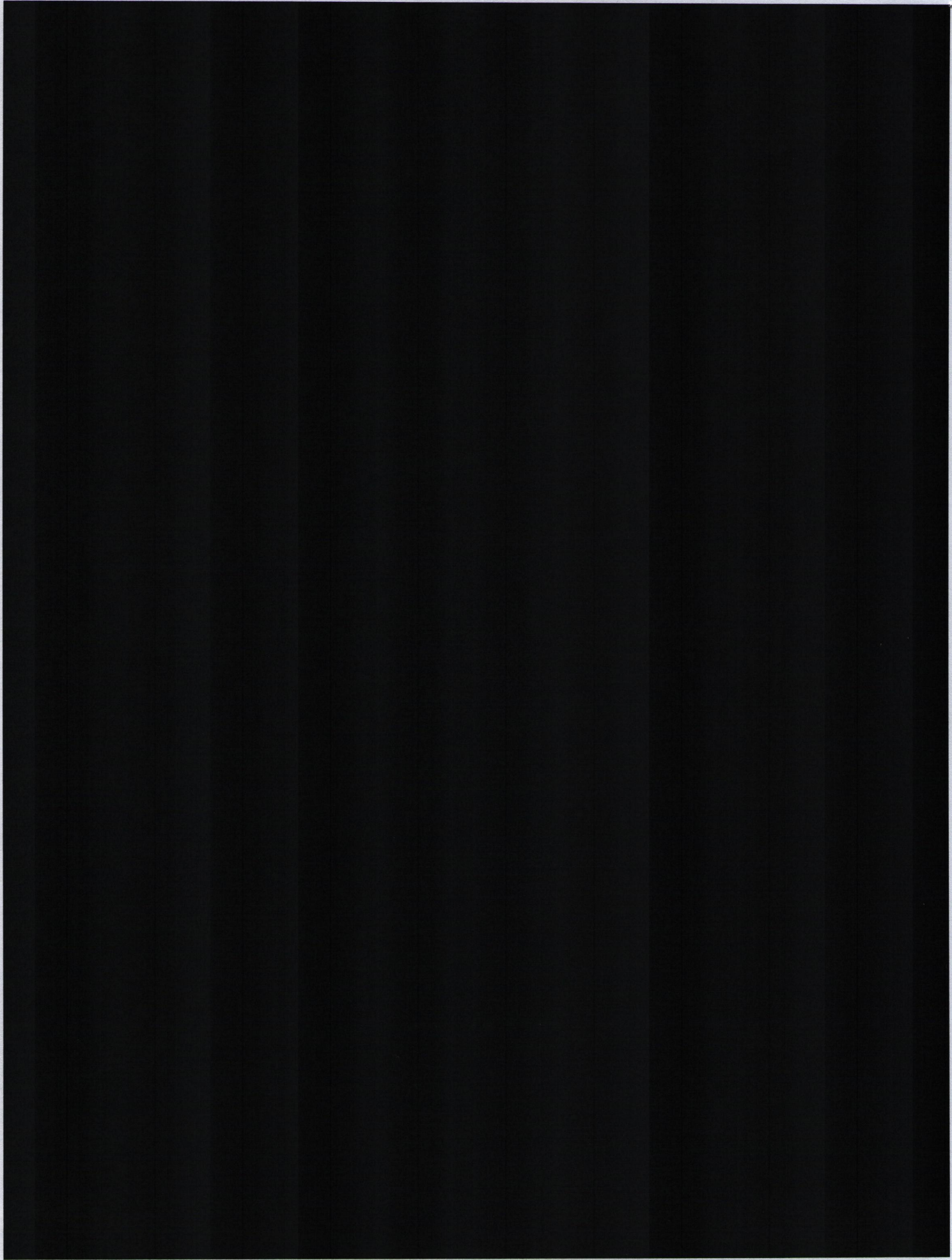


1. Excessive amounts of cigarettes (in any amount over personal use for the duration of the Festival, and more than is reasonable to carry)
2. Excessive amounts of alcohol (in any amount over personal use for the duration of the Festival, and more than is reasonable to carry)
3. Excessive amounts of soft drinks (in any amount over personal use for the duration of the Festival, and more than is reasonable to carry)
4. Glass containers / bottles (likely to cause harm to livestock)
5. Sound systems (without written approval)
6. Knives (without written approval)
7. Weapons and potential weapons; anything adapted for such a purpose
8. Unauthorised or counterfeit merchandise; with or without the Glastonbury Festival logo
9. Body piercing equipment
10. Flares; such as emergency or distress flares manufactured for legitimate military, maritime or transport purposes (under any circumstances)
11. Smoke Bombs
12. Fireworks, including sparklers (without written approval)
13. Generators (without written approval)
14. Lasers / Laser Pens
15. Plastic or polystyrene disposable plates, trays, cups, mugs or plastic cutlery
16. Unmanned Aerial Vehicles (UAV's); commonly known as 'Drones' or 'Remotely Piloted Aircraft'
17. Chinese / Sky Lanterns
18. Kites
19. Professional tape recorders, film and video equipment (without written approval)
20. Forged tickets and wristbands or an access pass of any description
21. New Psychoactive Substances (NPS), otherwise known as 'Legal Highs':-  
(These products will usually be professionally packaged and can be herbal materials, powders, tablets, crystalline substances, gas or liquids; all will be promoted as having an alternative use such as 'smoking materials', 'research chemicals', 'room deodorisers', 'herbal incense' and 'cream chargers', some may state the product is not for 'human consumption')
22. Nitrous Oxide in any form (without written approval).

**The following list of property is deemed to be 'Prohibited Articles':-**

- A. Illegal drugs
  - B. Offensive weapons or potential offensive weapons
  - C. Powered vehicles; motorbikes, quad bikes and buggies (without written approval)
  - D. All animals (except registered Guide Dogs, Police Horses and Police Dogs).
- 

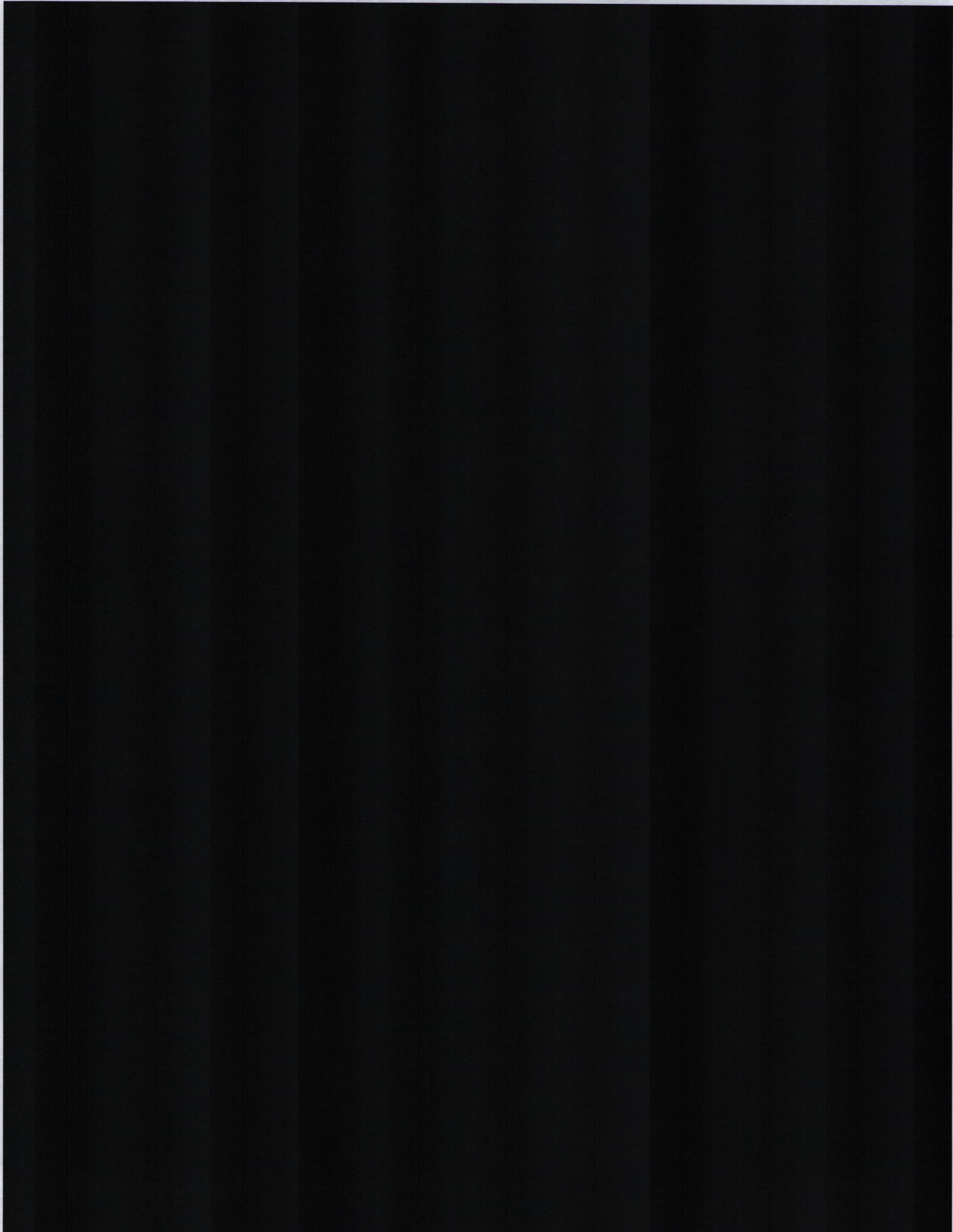








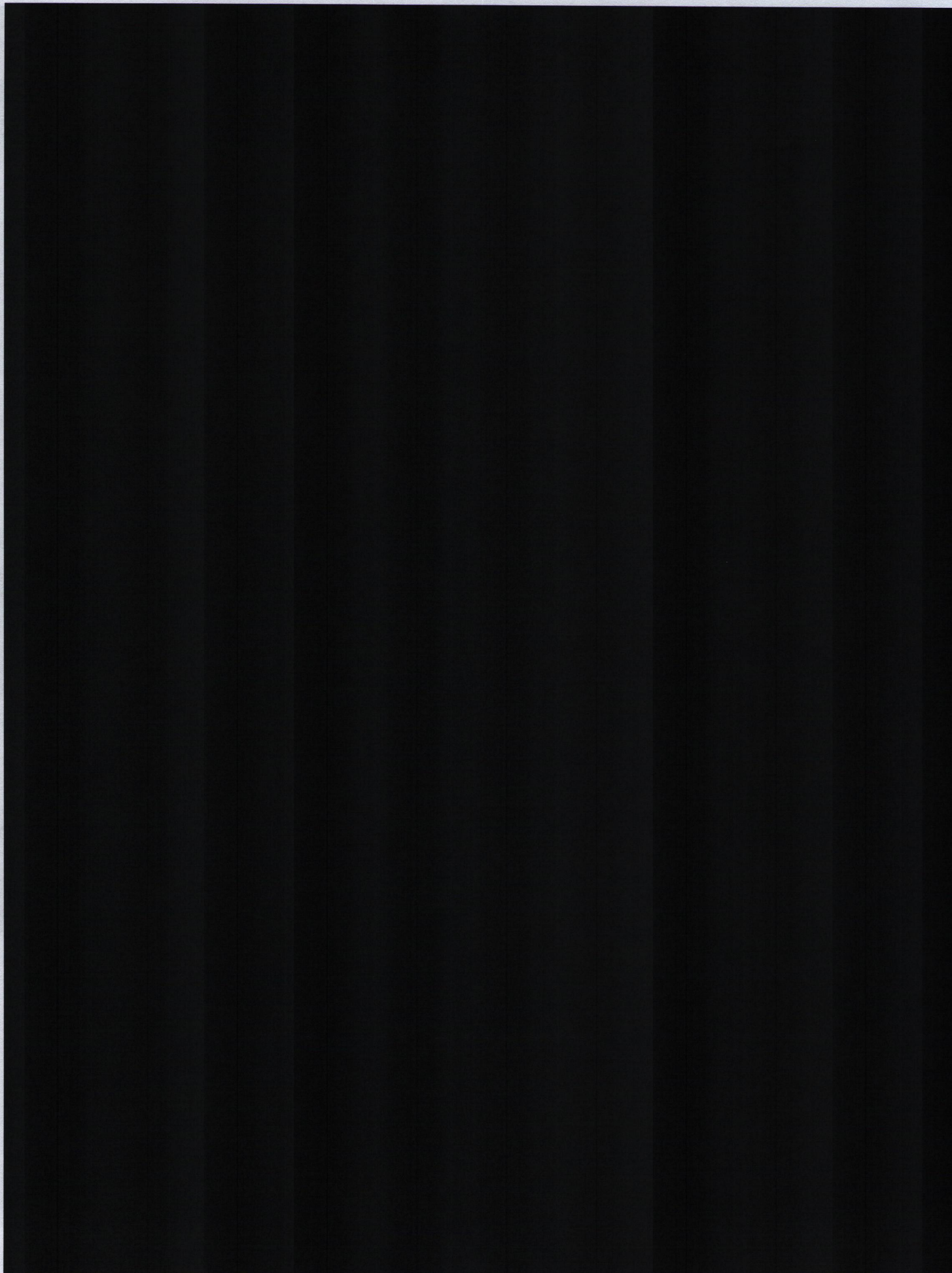






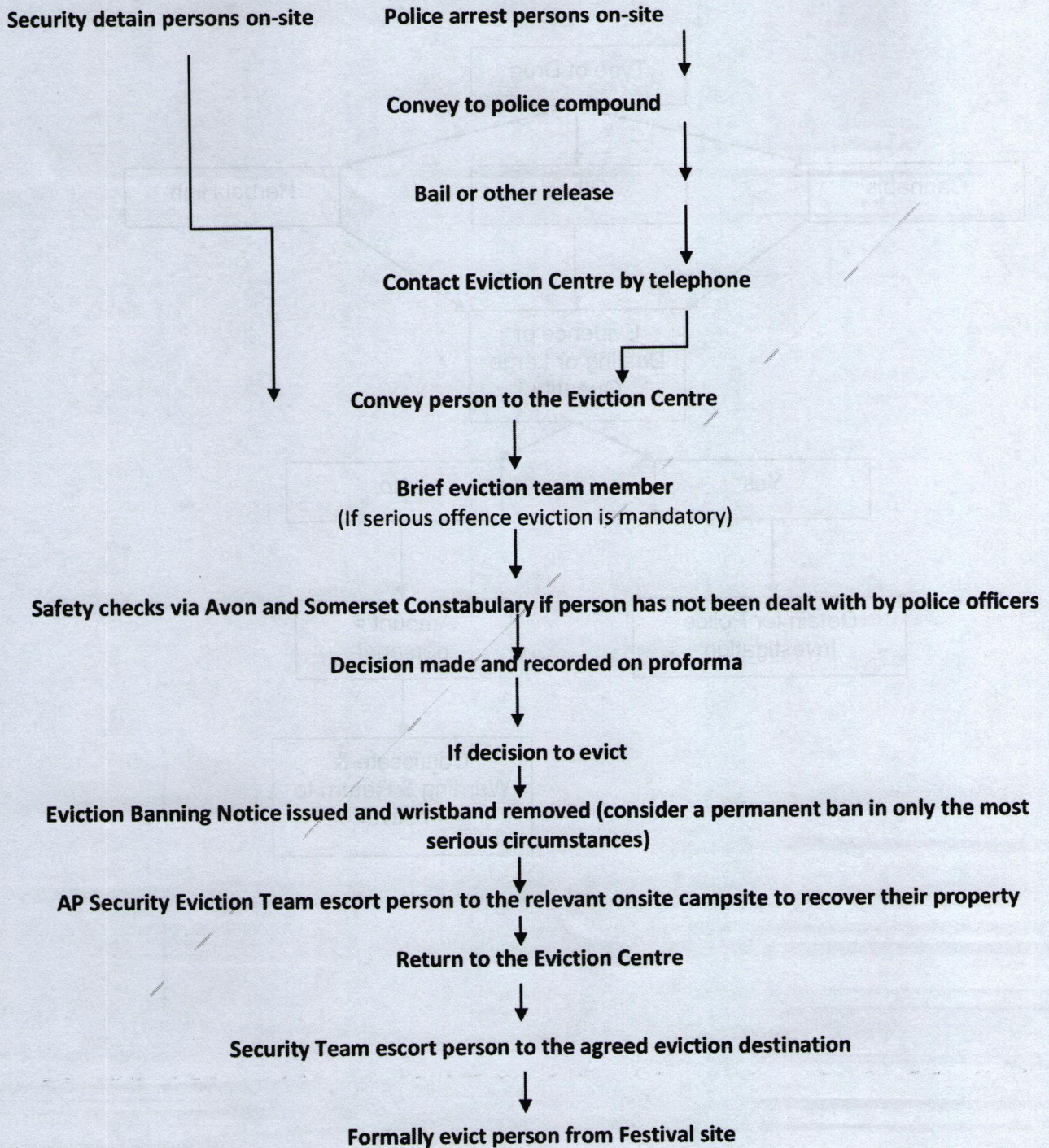








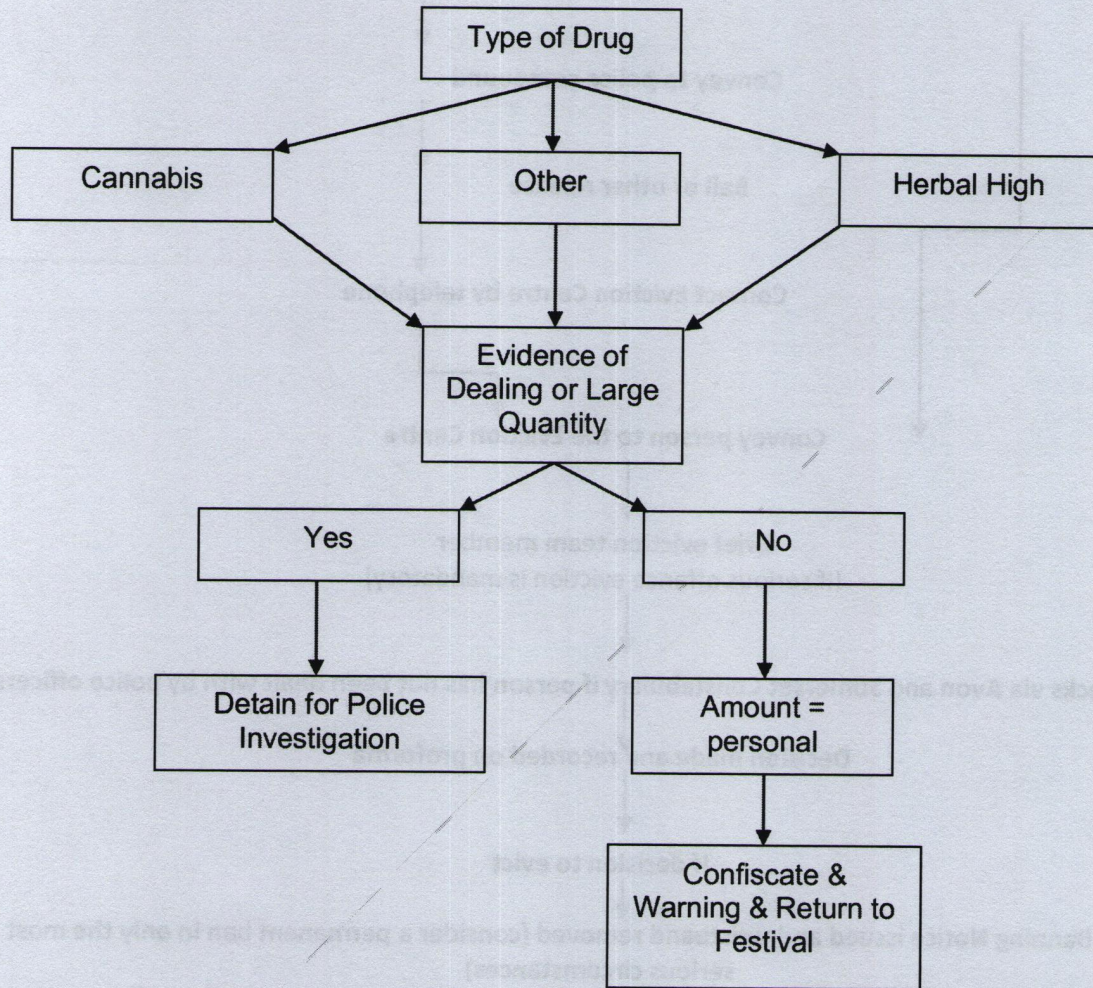
**GLASTONBURY FESTIVAL 2015  
EVICION PROCESS CHART**





**GLASTONBURY FESTIVAL 2015  
EVICTION GUIDELINES**

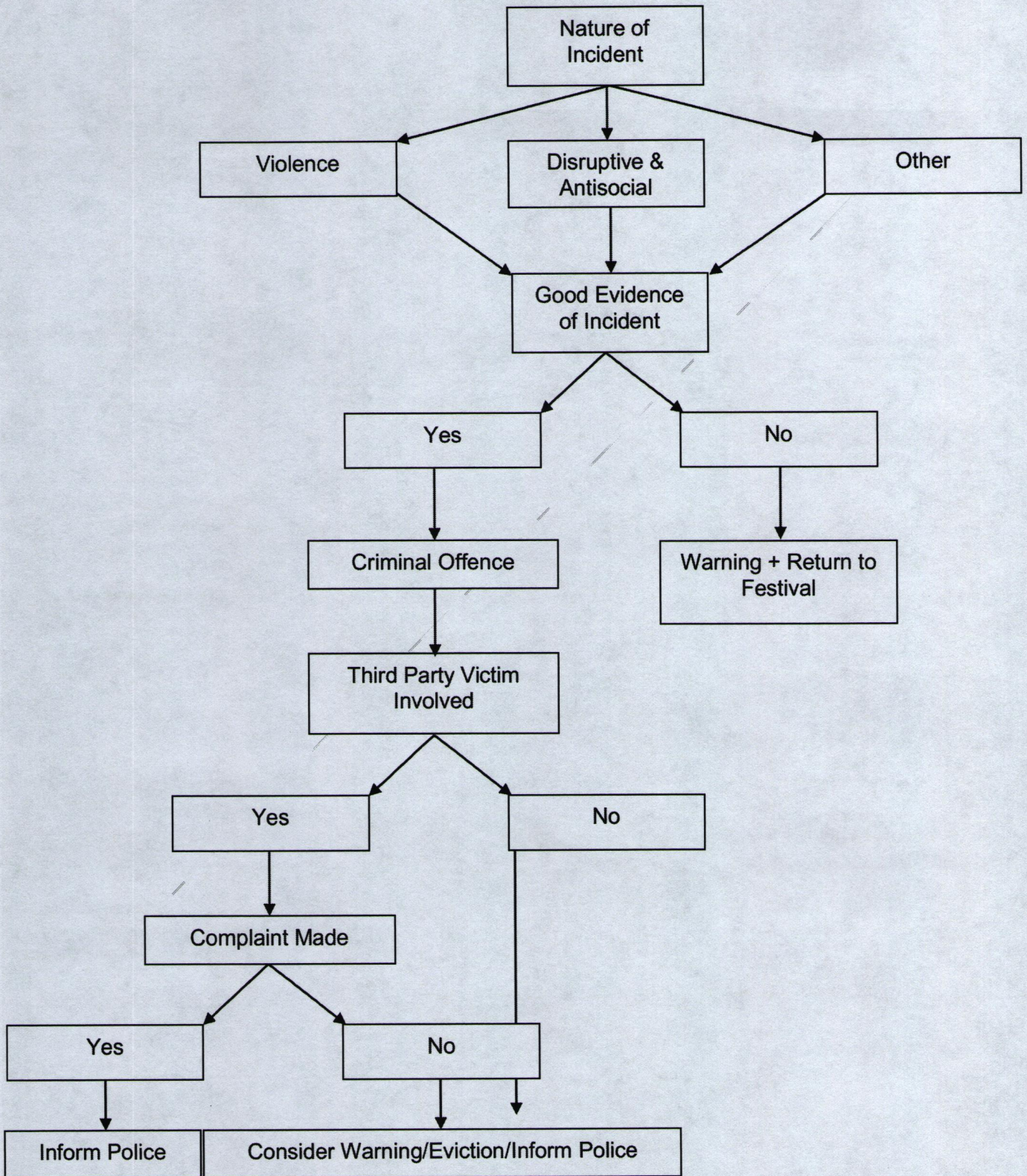
**Possession of Drugs**





**GLASTONBURY FESTIVAL 2015  
EVICTION GUIDELINES**

**Non Drugs**





APPENDIX J

