



Warranty Letter

Our Factory warrants that our PVC (LVT) flooring, SPC flooring are free from manufacturing defects for a specified length of time from the date of purchase as set forth below.

PVC and SPC floor products with the wear layer of 0.3mm (12mil) have a 20-year limited residential warranty and a 15-year limited commercial warranty.

PVC and SPC floor products with the wear layer of 0.5mm (20mil) have a 25-year limited residential warranty and a 20-year limited commercial warranty.

Any claim must be made in written form and be accompanied by the original sales receipt or proof of purchase, within 30 days of the defect in question has occurred.

Our Factory reserve the rights to inspect the defects ourselves or to have it inspected by our authorized agents, before recognizing the claim.