

TAMARA GREEN

LOGISTICS | OPERATIONS | COMMUNICATIONS

Lawton, Oklahoma | GreenTamaraGreen@gmail.com | linkedin.com/in/greentamaragreen

PROFESSIONAL SUMMARY

Results-driven logistics, operations, and communications professional with experience supporting U.S. Army supply operations, public safety dispatch, transportation, security, banking, and information technology. Skilled in property accountability, inventory control, GCSS-Army, regulatory compliance, customer service, team coordination, and high-pressure decision-making. Recognized for accuracy, professionalism, ethical leadership, and dependable mission support.

CORE COMPETENCIES

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|---------------------------------------|------------------------------------|--------------------------|----------------------------------|
| • GCSS-Army & Property Accountability | • Supply Chain & Inventory Control | • Logistics Coordination | • Hazardous Materials Compliance |
| • Dispatch & Incident Management | • Transportation Operations | • Regulatory Compliance | • Cross-Functional Communication |
| • Asset Tracking & Documentation | • Customer Service & De-escalation | • Security Operations | • IT Support & Troubleshooting |

EDUCATION

Bachelor of Science in Communication Studies | Upper Iowa University

May 2026

Honors: Spring 2026 Dean's List

PROFESSIONAL EXPERIENCE

Unit Supply Specialist | United States Army / Department of Defense

Oct 2022 - Present

Fort Sill, Oklahoma

- Manage supply, logistics, and property-accountability operations supporting organizational readiness and mission requirements.
- Use GCSS-Army to track inventory, process supply transactions, maintain records, and provide accurate asset visibility.
- Coordinate with leaders and cross-functional teams to improve accountability, compliance, and operational efficiency.
- Support hazardous-materials documentation, transportation coordination, cybersecurity awareness, and junior personnel development.

Dispatcher I | Georgia Department of Public Safety

Jun 2022 - Jan 2023

Atlanta, Georgia

- Triaged and routed more than 1,800 emergency and non-emergency incidents while supporting timely public-safety response.
- Dispatched and tracked 20+ patrol units daily using computer-aided dispatch and radio systems.
- Resolved escalated transportation and public-safety cases through policy knowledge and interagency coordination.

Transportation & Customer Service Professional | Transdev

Jun 2018 - Jan 2023

Atlanta, Georgia

- Delivered safe, reliable transportation across fixed-route, paratransit, and on-demand services.
- Completed vehicle inspections, maintained DOT compliance, and professionally de-escalated customer concerns.
- Sustained strong performance in safety, punctuality, passenger service, and operational reliability.

Route Driver | Brink's, Incorporated

Nov 2017 - Dec 2018

Houston, Texas

- Transported valuables securely while following strict safety, security, and accountability procedures.
- Coordinated with dispatch to complete accurate and timely pickups and deliveries.

ADDITIONAL PROFESSIONAL EXPERIENCE

Security Officer | Securitas Security Services USA, Inc.

May 2017 - Dec 2017

Houston, Texas

- Conducted patrols, monitored access points, documented security concerns, and provided escort services.

Security Officer | Houston Security Patrol

Mar 2016 - Jun 2017

Houston, Texas

- Monitored properties through patrols and CCTV systems, controlled access, and documented suspicious activity.

Correctional Officer IV | Texas Department of Criminal Justice

May 2014 - Dec 2015

Houston, Texas

- Maintained facility security, enforced institutional policies, and completed incident and accountability documentation.

Call Center Representative | NCO Staffing, Inc.

Mar 2014 - May 2014

Houston, Texas

- Provided high-volume technical and customer support while meeting standards for speed, accuracy, and service.

Field Service Representative | Comcast Technology Solutions

Jan 2014 - Mar 2014

Houston, Texas

- Installed and activated cable, telephone, and internet services and documented completed work.

Call Center Representative | Primary Services

Aug 2013 - Dec 2013

Houston, Texas

- Supported AcademySports.com customers with product availability, specifications, checkout, and shipping inquiries.

Field Service Technician, IT | CompuCom

Jul 2013 - Dec 2013

Houston, Texas

- Provided desktop and application support, system updates, documentation, and technology-asset tracking.

Field Service IT Specialist | Insight Global

Aug 2013 - Sep 2013

Houston, Texas

- Configured Windows desktops to school-district privacy and security standards and maintained equipment accountability.

Lead Teller | Wells Fargo

Jan 2012 - Jul 2013

Houston, Texas

- Led teller operations, audits, cash management, training, system-upgrade support, and compliance activities.

Lead Teller | International Bank of Commerce

May 2011 - Jan 2012

Houston, Texas

- Opened and closed branch operations, supervised teller staff, conducted audits, and managed vault and ATM cash.

Home Health Care Provider | Encore Home Health Care, Inc.

Nov 2009 - Feb 2010

Houston, Texas

- Provided dependable in-home support while helping clients maintain comfort, safety, and independence.