Lily Overberg

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EDUCATION

Miami University, College of Arts and Sciences Bachelor of Arts, Strategic Communications

Expected Graduation: May 2029

Minor: Digital Marketing

GPA: 3.78

Dublin Coffman High School

Dublin, Ohio

Oxford, Ohio

May 2025

WORK EXPERIENCE

Target

Guest Advocate,

November 2022 - Current

- Greet customers and ensure a smooth checkout experience
- Maintain a clean and organized store environment
- Assist shoppers in finding products to meet their needs

Healthy Blends

February - May 2025

Internship

- Developed and produced engaging media for social media accounts of a healthy smoothie and tea cafe while driving awareness to customer appreciation events and their fourth anniversary event
- Contributed to fast-paced service by taking orders and serving customer drinks
- Educated customers through social media and in person on the health benefits of each smoothie and tea

Rockin' Jump Jump Patrol

March 2021- June 2022

- Greeted guests when they arrived to provide a friendly, welcoming experience
- Reviewed policy and rules with guests to facilitate a safe, enjoyable jump session
- Hosted birthday parties for up to 20 kids, answering parents' questions, staying on schedule, creating a positive environment for the party, while making the kids' experience memorable

INVOLVEMENT

MU Fashion & Design Club, PR and Marketing

August 2025-

Current

Prime Energy, Campus Ambassador

New Hope Church, Assistant Sunday School Teacher

New Hope Church, Vacation Bible School helper

New Hope Church, Attended Mission Trip

June 2025- Current August 2023- Current June 2021 and 2023 June 2022

SKILLS

- Communication

- Time management
 Adaptability
 Creativity
 Strategic thinking
 Customer service