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### **Career Summary:**

Detail-oriented, hard working third year social work student with a strong work ethic and leadership skill. Excellent communication and organization skills while able to problem solve and work under pressure. Compassionate about helping vulnerable populations and committed to making a positive impact in the community. Driven to expand her knowledge in both mental health and advocacy, to grow her skill set in becoming a clinical social worker.

### **Technical Skills:**

Active listening and effective communication developed from customer interaction/service  
Empathy, patience and resilience; determination in any role assigned  
Teamwork, management, critical thinking, and leadership  
Microsoft applications and documentation

### **Education:**

Our Lady Of The Elms College, Chicopee, MA  
Bachelors of Science in Social Work

**Expected Graduation:** December 2027

Springfield Technical Community College, Springfield, MA  
Associates in Criminal Justice

**Graduated:** August 2025      **GPA:** 4.00

Easthampton High School, Easthampton, MA

**Graduated:** June 2023      **GPA:** 3.87

### **Recognitions, Awards, and Positions:**

Deans List

### **Work Experience:**

06/2024-Present      **Shift Lead**      **Tandem Bagel Company**      Hadley, MA

Hired as crew member, promoted to shift lead in August 2024  
Delivered exceptional customer service in a fast paced high-volume restaurant environment  
Adaptive in working multiple departments (i.e. on register, line cook, and barista)  
Assisted in training of new crewmembers

03/2021-06/2024      **Assistant Manager**      **Friendly's Restaurant**      Florence, MA

Hired as server, promoted to supervisor in 2021, promoted to assistant manager in 2024  
Assisted in the hiring and training of new waiters/waitresses, crewmembers, and supervisors

### **Internships:**

09/2022-06/2023      **Police Department**      **Easthampton Police Department**      Easthampton, MA

Assisted in various administrative tasks  
Completed over 200 hours in officer drive-alongs  
Shadowed many police calls including health emergencies, animal emergencies, and city patrolling