

BRALEE CROSSLAND

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Certifications and Licenses

- Driver's License
- Food Handler Certification

Skills

- Barista Experience
- Cash Handling
- Cashiering
- Food Preparation
- Cleaning Experience
- Exceptional customer service
- Food Service
- Time management
- Attention to detail
- Inventory counting
- Medication labels
- Prescription processing

Professional Summary

Personable and reliable candidate with passion for delivering exceptional customer service and positive, upbeat attitude. Well-versed in coffee creating, food serving, money handling, customer satisfaction and even pharmaceutical day to day activities. Dedicated to creating welcoming atmosphere and ensuring memorable experience for every patron.

Work History

Pharmacy Clerk, 05/2025 to 08/2025

Medic Pharmacy & Gifts – Canadian, TX

- Verified prescription information prior to entry in pharmacy computer system.
- Stocked shelves with medications and other pharmacy items for consistent availability.
- Safeguarded patient privacy by maintaining strict adherence to HIPAA regulations during all customer interactions.
- Maintaining a clean and organized work environment.
- Processed payments, returns and exchanges using pharmacy POS system to accurately manage transactions.

- Reduced wait times for customers with prompt prescription filling and effective communication between pharmacists and patients.
- Processed incoming drug orders by checking deliveries against paperwork and updating computer system.

Barista and Cashier, 05/2023 to 12/2024

Brown Bag Roasters – Canadian, TX

- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Maintained a clean and organized workspace for optimal productivity and safety.
- Controlled line and crowd with quick, efficient service.
- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots, and other equipment.
- Listened carefully to customer requests and created personalized, delicious beverages, which improved sales.
- Trained new employees, sharing knowledge and expertise of coffees, teas, and merchandise.

Cashier/Stocker, 07/2022 to 05/2023

Alexanders Grocery and Deli – Canadian, TX

- Greeted customers entering store and responded promptly to customer needs.
- Worked flexible schedule and extra shifts to meet business needs.
- Built relationships with customers to encourage repeat business.
- Restocked and organized merchandise in front lanes.
- Mentored new employees on cashier duties and best practices, improving overall staff performance.
- Handled and served foods served in our deli.

Cashier/Stocker, 12/2021 to 07/2022

Lowes Marketplace – Canadian, TX

- Greeted customers entering store and responded promptly to customer needs.
- Maintained a balanced cash drawer, ensuring accurate accounting at the end of each shift.
- Helped customers complete purchases, locate items, and join reward programs.
- Assisted customers with returns, refunds and resolving transaction issues.
- Counted money in cash drawers at beginning and end of shifts to maintain accuracy.
- Stocked, tagged and displayed merchandise as required.
- Answered questions about store policies and addressed customer concerns.

Education

High school diploma: 05/2024

Canadian High School - Canadian, TX

- Honoree of National Honor Society
- Windmill Scholarship Rec
- Mona Jennings Scholarship Recipient
- Love Like Linda Scholarship Recipient
- Corky Gauthrie Scholarship Recipient
- Lone Star Angel Project Scholarship Recipient
- Spirit Club Member
- Student Council Member
- SADD Member

Bachelor of Science: Criminal Justice, Expected in 05/2028

Texas State University - San Marcos, TX

Accomplishments

- Trained and mentored 6 different employees.
- Memorized ingredients and recipes for over a 100 specialty drinks at Brown Bag Roasters.
- Promoted to Lead Barista after only 6 months for exceptional performance.

Languages

English



Native or Bilingual

Spanish



Limited Working