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Executive Summary

Accomplished United States Army Veteran equipped with an active Secret Security Clearance and over 20 years of demonstrated expertise in Operations Management and Training and Development. Adept in strategic planning, risk management, critical thinking, and strategic marketing, with a proven track record of devising innovative strategies to reposition teams and enhance productivity. Proficient in the secure transportation and disposal of classified, secret, and sensitive materials, underpinned by extensive training and experience gained through a distinguished military career. **Education**

Southern New Hampshire University

BSGS with a concentration in Human Resources

Graduation Year: 2025

Core Qualifications

- DOD Secret Clearance
- Executive Leadership
- Policy Development
- Conflict Resolution
- · Project Planning

- · Proficient in Microsoft Office Applications
- Type 65 WPM
- · Training and Development
- Communication Strategies
- · Problem Solving

Professional Experience

Transportation Coordinator - (Jul 2023 to Present)

The Logistics Company, INC (USARC G-4) - Fayetteville, NC

Salary: \$XX,XXX.XX Hours Per Week: 40

Supervisor: Mr. Christopher Fischer – 910.416.4226 (Permission to Contact)

- Subject Matter Expert in the utilization of the Force and Asset Search Tool (FAAST).
- Managed the logistical coordination of transportation operations for military personnel and equipment, ensuring timely and efficient movement in accordance with military regulations and protocols.
- Utilized advanced transportation management systems (Cargo Movement Operations System (CMOS) & Global Freight Management (GFM)), optimizing routes, modes of transport, and delivery schedules to enhance efficiency and cost-effectiveness.
- Coordinates with external agencies and civilian contractors to facilitate transportation support for military exercises, deployments, and contingency operations, fostering strong interagency partnerships.
- Directs the flow of shipments both inbound and outbound to complete USARC directives in a manner that was
 expedient and cost efficient to the command and was within SDDCTEA and the Defense Transportation
 Regulation (DTR) guidelines.
- Utilizes Global Freight Management (GFM) and Cargo Management Operations System (CMOS) to negotiate
 with carriers outbound and inbound back-hauls, while staying in compliance with DOT regulations and load
 requirements.
- Manages load utilization, coordinates common carrier activities, updates information for each customer, maintains customer delivery time windows and maintains customer database network system.
- Coordinates transportation moves to support the USARC Depot Maintenance program and ensured that all
 programs have adequate amounts of equipment to facilitate Depot Maintenance requirements.

Transporter - (Mar 2023 to Jul 2023)

First Health of the Carolinas – Pinehurst, NC Salary: \$XX.XXX.XX Hours Per Week: 40

Supervisor: Name – XXX.XXX.XXX (Permission to Contact)

- Facilitated the safe transportation of inpatients to clinical areas of the hospital, effectively communicating patient care needs and situational updates to clinical staff, fostering seamless coordination and continuity of care.
- Transported patients to various hospital locations for medical procedures, demonstrating empathy, offering support, and providing reassurance, contributing to a positive patient experience during transit and medical appointments.
- Maintained and ensured the functionality of transport equipment, proactively identifying and addressing any issues

to uphold patient safety and comfort, while adhering to strict health, safety, and sanitation regulations.

- Monitored and managed the scheduling system for transport requests, consistently prioritizing and completing assignments promptly, optimizing operational efficiency and patient flow within the hospital.
- Provided clear and accurate information, as well as courteous directions to patients and visitors, enhancing overall satisfaction and reducing anxiety associated with navigating the hospital environment.

Director of Logistics - (Feb 2022 to Feb 2023) United States Army - Fort Liberty, NC Salary: \$XX,XXX.XX Hours Per Week: 40

Supervisor: Name – XXX.XXX.XXX (Permission to Contact)

- · Directed all aspects of logistics management to control, deliver, and distribute products and materials, leading the execution of an overall strategy, metrics, and processes to deploy an optimized logistic network and operations, ensuring efficient and timely delivery to the destination.
- · Analyzed monthly vehicle maintenance reports to maintain logistics readiness with zero discrepancies, ensuring the operational readiness of logistics sustainment equipment valued at \$8M, and managing a logistics support operation comprising two battalions and 1,200 personnel.
- Oversaw inbound and outbound logistics operations, including transportation and warehouse activities, while maintaining a focus on safety performance and logistics quality management, ensuring the smooth flow of materials and products.

Senior Logistics Manager - (Dec 2019 to Jan 2022) United States Army - Camp Humpheys, South Korea

Salary: \$XX,XXX.XX Hours Per Week: 40

Supervisor: Name – XXX.XXX.XXX (Permission to Contact)

- Supervised the movement, distribution, and storage of supplies and materials, effectively planning routes, analyzing budgets, and processing shipments, ensuring efficient logistics operations within the company.
- Managed and selected carriers, researched shipping methods, assessed budgets, and organized equipment storage, resulting in the successful negotiation of over \$75K worth of bus contracts while serving as a Contracting Officer Representative.
- Ensured 100% compliance in inputting training data using the Defense Training Management System (DTMS), providing effective leadership and expertise as the Support Operations Training Supervisor, while also developing criteria, application instructions, procedural manuals, and contracts for federal and state public transportation programs.

Transportation Manager – (Nov 2016 to Nov 2019) United States Army - Fort Eustis, VA Salary: \$XX,XXX.XX Hours Per Week: 40 Supervisor: Name - XXX.XXX.XXX (Permission to Contact)

- · Orchestrated the reception, staging, and onward-movement (RSOM) of personnel and equipment within the USEUCOM and USAFRICOM areas of responsibility, ensuring meticulous supervision of transportation documentation, inter-modal synchronization, movement regulation, and in-transit visibility of U.S. and NATO forces supporting multi-national strategic missions.
- Provided strategic direction in the planning, training, and execution of logistics operations, serving as a trusted advisor to the Command Team on matters related to plans, operations, and training, contributing to the successful coordination and execution of complex logistical tasks.
- Demonstrated expertise in container management, ensuring the successful inspection and compliance of 32 tritons, 5 quads, and 4 x 20ft containers, maintaining a 95% compliance rate, while conducting rigorous QA/QC inventories of component items to major end items, ensuring the physical presence or accountability of all recoverable/nonexpendable items prior to acceptance for turn-in from the user.

Logistics Manager - (Jun 2014 to Jun 2015) United States Army - Joint Base Lewis-McChord, WA Salary: \$XX,XXX.XX Hours Per Week: 40

Supervisor: Name - XXX.XXX.XXX (Permission to Contact)

· Oversaw the reception, staging, and onward-movement (RSOM) of personnel and equipment within the USEUCOM and USAFRICOM areas of responsibility, ensuring meticulous supervision of transportation documentation, intermodal synchronization, movement regulation, and in-transit visibility of U.S. and NATO forces supporting multi-

- national strategic missions.
- Demonstrated versatility by seamlessly performing multiple logistics sustainment tasks, including roles as a transportation supervisor, unit movement officer, air movement control officer, hazardous material officer, and vehicle control officer, showcasing adaptability and expertise across diverse logistical functions.
- Accounted for all logistics sustainment equipment valued at \$7M, while effectively managing a logistics support
 operation comprising over 1,400 personnel, and successfully completing over 300 Transportation Movement
 Requests (TMR) for logistics projects, demonstrating strong organizational and leadership skills in a high-stakes
 operational environment.

Transportation Supervisor – (Nov to Dec 2014) United States Army – Camp Henry, South Korea Salary: \$XX,XXX.XX Hours Per Week: 40

Supervisor: Name - XXX.XXX.XXX (Permission to Contact)

- Demonstrated versatility by performing multiple logistics sustainment tasks, including roles as a transportation supervisor, unit movement officer, air movement control officer, hazardous material officer, and vehicle control officer, showcasing adaptability and expertise across diverse logistical functions.
- Orchestrated the operation and movement of high-value equipment and personnel to various locations, ensuring meticulous planning and execution to meet operational requirements and timelines.
- Utilized data collection, analysis, and trending to drive improvements in employee productivity, equipment utilization, shipping capacity, on-time service, and more efficient routing, contributing to enhanced operational efficiency and cost-effectiveness.
- Successfully tracked and managed over 10,000 pieces of rolling stock, 8,000 containers, and 8,500 pieces of bulk break cargo returning from Iraq to reception centers in Korea, demonstrating exceptional organizational and logistical coordination skills in a high-stakes operational environment.
- Conducted comprehensive training for 65 personnel on transportation operations, leading to a significant improvement in unit survivability within a 90-day period, highlighting strong leadership and instructional capabilities in enhancing operational readiness and effectiveness.