

JACK GAERTNER

Lynbrook, NY - (516)-524-7758 – Jackgaertner04@gmail.com - <https://www.linkedin.com/in/jackgaertner>

Education:

The University of Tampa, Tampa, FL

Bachelor of Science | Major: Cybersecurity/ Computer Science

GPA: 3.5 (Accelerated 3 Year Graduate)

Relevant Coursework: Management Information Systems | Application Development | Network Security & Cloud Infrastructure
Information Security Principles | Ethical Hacking | Risk Management and Compliance

Graduation: May 2025

Certifications:

- Upstart (AI in Financial Services)
- National Cyber League (NCL) Participant – Gained hands-on experience in cryptography, network traffic analysis, log analysis, OSINT, password cracking, web exploitation, digital forensics, scanning & reconnaissance, reverse engineering, and vulnerability exploitation.

Organizations

-Member of Lambda Chi Alpha Fraternity

-Member of ROOT@UT and Cybersecurity Club

-Member of the National Society of Collegiate Scholars and Tri Alpha First Generation Honor Society

-Recipient of the Rae Saltzman Scholarship, NCPD/PBA Scholarship

Work Experience:

Parking Systems, Long Island, NY

Part Time May 2023 to Present

- Efficiently park and retrieve vehicles, using POS systems to manage guest fees, enhancing problem-solving skills in parking logistics and issue resolution.

Seawane Country Club, Long Island, NY

Part Time May 2018 to March 2023

- Providing impeccable service and ensuring a welcoming atmosphere for members and guests at a prestigious country club while managing/ diagnosing POS software systems

Morton's Official Camp Outfitter, Long Island, NY

Part Time November 2021 to August 2022

- Ensured smooth operations and provided campers with quality essentials by managing online inventory systems at a retail store for sleepaway camps

Internship, Sheldon May & Associates, P.C., Rockville Centre, NY

Part Time September 2021 to June 2022

- Provided technical support to staff for various IT issues and system troubleshooting.
- Assisted staff with projects related to litigation, corporate law, and compliance actions, enhancing technical system support for legal documentation
- Participated in meetings with attorneys and business clients, taking notes on current cases.

Internship, Krell & Associates, CPA, P.C., Rockville Centre, NY

Summer 2021

- Supported CPAs with technical assistance and system management, helping with documentation reviews and system updates.
- Generated invoices using QuickBooks and resolved software issues as needed.
- Calculated payroll hours and provided help desk support for employee timekeeping system inquiries.

1800 Flowers, Long Island, NY

Mother's Day, Annually

- Efficiently managing logistics and ensuring timely delivery of heartfelt Mother's Day gifts as an organizational manager and delivery courier at 1800 Flowers.

Skills:

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|--------------------------|------------------------|------------------------|
| • Desktop Support | • Strong communication | • Multitasking |
| • Troubleshooting | • Customer Service | • MacOS/ WindowsOS |
| • Microsoft Office Tools | • Google Tools | • Directory Management |
| • Kali Linux | • Ubuntu | • Interpersonal |
| • Python (Intermediate) | • C++ (Intermediate) | • Database Management |