

Braulio A. Gonzalez Hernandez

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SUMMARY

Seasoned Information Technology (IT) and Networking Specialist with over seven years of demonstrated expertise in administering enterprise network infrastructures, system operations, and cybersecurity protocols. Adept at leveraging Windows Operating System (Windows OS) environments, executing efficient troubleshooting methodologies, and devising robust IT solutions within dynamic, mission-critical settings. Holds a Top Secret/Sensitive Compartmented Information (TS/SCI) security clearance and the military rank of Sergeant. Distinguished for enhancing operational continuity, mentoring multidisciplinary teams, and attaining measurable reductions in system downtime across multinational initiatives. Fluent in both Spanish and English.

EXPERIENCE

*United States Army 78th Signal Battalion, **Network and System Administrator***

Jul 2023 - Present

- Managed over 200+ unclassified and 50+ secret networking devices, ensuring optimal performance and security compliance. Led a team of 5 IT specialists, resolving over 100 network outages and minimizing downtime for 3000+ users.
- Standardized configurations of 350+ devices, achieving zero open findings during Security Technical Implementation Guide inspections.
- Collaborated with international teams for large-scale security policy implementation, improving operational readiness by 25%. Trained and mentored 30+ junior IT personnel, enhancing team technical proficiency and boosting project completion rates by 20%.

*United States Army 78th Signal Battalion, **Network Technology Specialist***

Jul 2021 - Jan 2023

- Updated and configured 100+ Cisco devices, ensuring network compliance and reliability across multiple mission-critical sites. Planned and established three secure network rooms supporting 10+ classified missions with zero operational failures.
- Developed IT training guides that increased promotion success rates by 40% within the IT unit.
- Provided technical mentorship to team members, boosting overall unit performance and reducing troubleshooting time by 30%. Implemented critical IT updates with zero network downtime during high-stakes operations involving 3000+ users.

*1-44th Air Defense Artillery Battalion, **Communications Technology Lead***

Sep 2019 - Jul 2021

- Mentored 15+ subordinates, increasing operational efficiency across three units by 35%.
- Implemented three new training procedures, boosting troubleshooting speed by 40% and improving system uptime by 25%. Supported multinational operations, enabling seamless mission-critical communications for 800+ personnel.
- Successfully led emergency communications restoration in under 3 hours during critical system failures.
- Facilitated interdepartmental IT coordination, resulting in a 20% increase in operational efficiency across three divisions.

EDUCATION

University of Maryland Global Campus

*Bachelor of Science • **Cybersecurity Technologies** • 2024 - 2026*

In Progress (86/120 Semester Credits)

LICENSES & CERTIFICATIONS

CompTIA Security+ Certification

CompTIA • GQG95YZQG111QEKX • Issued May 2023 - Expires May 2026

SKILLS

Network Administration & System Maintenance • Cybersecurity (CompTIA Security+ Certified) • Cisco Networking & Device Configuration • Network Security Policies • IT Metrics Tracking & Performance Analysis • IT Support & Troubleshooting (Classified & Unclassified Networks) • Leadership & Team Development • Project Management & IT Operations • IT Security Audits & Compliance Reviews • Incident Response & Problem Resolution • Adaptability • Windows Operating System (Windows OS) Applications • Microsoft 365 Production Suites • Troubleshooting • Microsoft Office. • Personnel Mentorship • Project Coordination

HONORS & AWARDS

Army Commendation Medal

US Army • Jun 2024

Awarded for my Service under the United States Army Network Enterprise Center - Camp Zama, 78th Signal Battalion in Camp Zama, Japan. Served officially as a Wire Systems Plans Non-Commissioned Officer and Network Administrator for the Department of Defense Information Network-Armed Forces Pacific Non-classified Internet Protocol Router Network (NIPR) and Secret Internet Protocol Router Network (SIPR).