
Amanda Cox

Dog Trainer

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SKILLS

- Strategic Planner
- Attentive Listener
- Rapport Building
- Organization
- Goal Development
- Conflict Management

EXPERIENCE

Petco, Moreno Valley - *Dog Trainer*

March 2021 - Current

- Hold group and private classes
- Teach pet parents how to train using positive reinforcement
- Responsible for scheduling and selling classes
- Resolve pet parent's concerns regarding training
- Provide backup for regular store duties such as; cashier, pet adoptions, guest questions, restocking products, aisle clean up, etc.

Underdog Heroes, Riverside - *Volunteer*

July 2019 - Current

- Assisted in the care of rescued Pit Bull, American Bulldog, and Great Danes
- Trained dogs with barking and dog reactivity, walking on a leash, and jumping to be ready for adoption
- Experience training Psychiatric Service dogs

The Church of Jesus Christ of Latter-Day Saints, Utah - *Missionary*

June 2017 - December 2018

- Planned and executed lessons
- Progress reporting
- Delivered an exceptional level of service to each person by listening to concerns and answering questions
- Provided training and leadership
- Conflict and dispute resolution

Uber, Riverside - *Driver*

July 2016 - May 2017

- Picked up customers and delivered them safely to desired location

Galaxy Luxury Plus Theaters, Riverside - *Usher*

May 2015 - May 2016

- Directed guests to correct location by documented ticket seats and answered questions about facility amenities
- Provided knowledgeable service when answering questions and greeted all customers with friendliness
- Determined authenticity and applicability of presented tickets
- Complied with health and sanitation practices and procedures
- Arranged and stocked department displays
- Balanced tills, handled cash, and processed credit card payment

The Old Spaghetti Factory, Riverside - *Server*

July 2014 - May 2015

- Completed opening and closing checklists
- Promoted desserts, appetizers and specialty drinks
- Maintained table settings by removing courses, replacing utensils and refilling beverages promptly
- Operated POS terminals to input orders, split bills and calculate totals
- Educated guests on daily specials and menu offerings such as appetizers, entrees and desserts

DDogs, Riverside - *Cashier/Server*

June 2013 - July 2014

- Maintained high productivity by efficiently processing cash, credit, debit and voucher program payments for customers
- Helped customers find specific products, answering questions and offering advice
- Completed daily recovery tasks to keep areas clean and neat for maximum efficiency
- Properly verified customer identification for alcohol or tobacco purchases
- Learned roles of other departments to provide coverage and keep store operational

EDUCATION

Martin Luther King High School, Riverside

May 2013

- 3.86 GPA
- Manager of Mixed Choir
- Honors Student in History and Literature