Karley Barkley

191 Condon Ave Buffalo, Ny 14207 (518)545-8597 karley.barkley@gmail.com

EXPERIENCE

Bjs, 3056 Sheridan Dr, Amherst, Ny 14226 — Omni

October 2022- September 2024

Trained in online shopping, stocking shelves, self check out, and front door experience.

Brown's Ford of Amsterdam Inc, 4419 NY-30, Amsterdam, NY 12010 — *Internship and auto body technician*

March 2022- June 2022

Internship for Boces program and worked alongside body technicians and painters.

SPS Temp Services, 49 W Tupper Street, Buffalo, NY 14202 - Receptionist

September 2024 - November 2024

Customer service receptionist, makes appointments, files paperwork, answers phones, and helps people find jobs.

ACV, 640 Elliot Street #321, Buffalo, Ny 14203 - Account Support Representative

November 2024 - current

Customer support, perform outbound calls for ACV, Document activities, strategies and efforts within Salesforce, Provide pre- and post-sales support to customers, Communicate with business owners, and Work with other departments to resolve customer inquiries, including Titles, Payments, Transportation and Arbitration.

SKILLS

Organization, team-orientated, cleanliness, professionality, effective communication, multitasker, patience, & reliability.

AWARDS

Honor Roll, WSWHE BOCES, Sports Awards: Golf and Volleyball Academic Scholar, 2020-2022 Honor Roll, Galway Central High School, 2017-2019 High Honor, Galway Central High School, 2018-2019 Member of National Technical Honor Society, 2020-2022 Member of National Honor Society, 2021-2022 President's Education Award, Galway Central Elementary School, 2016 Dean's List (UB) Fall 2024

Professional Organizations

Member of FFA since 2019-2022 Member of Galway Fire Department since 2018-2020

EDUCATION

Galway Central High School, 5317 Sacandaga Road Galway, New York 12074 — *High School Diploma* Graduated in 2022

F. Donald Myers Education Center (WSWHE BOCES), 15

Henning Road Saratoga Springs, New York 12866 — Auto Body Repair Certification

September 2020- June 2022

University at Buffalo, 190 Founders Prom, Amherst, NY 14068 – *Criminology BA*, psychology minor, & counseling minor August 2022- May 2025

References

Mr. John Jones, (Former Teacher)
Autobody Collision Repair Instructor
WSWHE BOCES, F. Donald Myers Education Center
15 Henning Road
Saratoga Springs, NY 12866
(518) 581-3600 (Main office)
ijones@wswheboces.org

Ms. Durand, Galway IEP Teacher (Former Teacher) Galway Central School District 5317 Sacandaga Road Galway, NY 12074 (518) 882-1221 ext 3108 madurand@galwaycsd.org