## Hannah Lerner-Morelle

(585) 445-4035 | hannahlernermorelle@gmail.com | www.linkedin.com/in/hannah-lerner-morelle

## **EDUCATION**

University at Buffalo, The State University of New York

Buffalo, NY

Bachelor of Science in Business Administration - Concentration in Finance

Expected June 2026

School Of Management Honors Program Student

Monroe Community College, The State University of New York

Brighton, NY

Associates in Applied Science in Business Administration

December 2024

GPA 3.7/4.0 | Consecutive Semesters Dean's List

#### RELEVANT WORK EXPERIENCE

## Camp Stella Maris

Livonia, NY

Assistant Marketing Director

June 2024 - August 2024

- Managed camp store budget and operations, including supervising 3 groups of 6 LITS (Leaders in Training)
- Assisted in developing and executing cost-efficient marketing strategies, improving resource use by 15%
- Developed social media strategies, increasing engagement by 20% while optimizing budget allocation by 10%

## **YMCA of Greater Rochester**

Rochester, NY

Member Service Representative

August 2023 - Present

- Maintained accounts for 183,000+ members, ensuring accurate daily processing of 500+ transactions
- Delivered excellent customer service by promptly assisting, responding to, and resolving customer inquiries
- Resolved 50+ customer inquiries daily, ensuring accurate, timely responses and compliance with financial policies

Aquatics Coordinator

December 2021 - August 2023

- Analyzed aquatics data, identifying an increase of 50 participants and improving resource allocation
- Trained and supervised 75 lifeguards in water rescue, ensuring operational efficiency and safety compliance
- Organized and led 140 CPR/First Aid/Lifeguard classes, improving staff readiness and optimizing facility scheduling

#### Lifeguard

May 2019 - December 2021

- Administered first aid and CPR during critical situations, ensuring rapid response and adherence to safety protocols
- Monitored aquatic activities, reducing incidents by 25% and consistently surpassing peers in safety management
- Conducted daily inspections, identifying and resolving 10+ hazards weekly, ensuring safety and compliance

#### **SKILLS**

General Skills: MS Office, Google Workspace, Zoom, Canva, Instagram, LinkedIn, Photography, Digital Marketing

Data & Finance Tools: Excel advanced skills (Pivot Tables, VLOOKUP, data analysis), Stata, Microsoft Access

Interests: Stock Market Analysis, Housing Market Trends, Personal Finance and Investment Strategies, Corporate Strategy

Certificates: American Red Cross Lifeguarding Instructor, CPR/AED for Professionals, Oxygen Administration

#### EXTRACURRICULAR EXPERIENCE

## Joe Morelle Campaign

Rochester, NY

Campaign Volunteer

June 2018 - Present

- Engaged community members to communicate the candidate's platform and key issues, increasing insight and support
- Conducted phone banking and door-to-door canvassing to boost voter turnout and strengthen community engagement
- Worked with team to create promotional materials and coordinate event schedules, ensuring smooth execution

# Delta Sigma Pi

**Buffalo, NY** November 2024 - Present

Brother and Pledge Class President

- Led a team of 25 other pledges by building team relationships and promoting the fraternity's core values
- Acted as the primary contact person between the pledge class and the fraternity leadership, effectively addressing concerns and ensuring smooth communication between both parties
- Coordinated team-building exercises and social events, strengthening relationships and enhancing pledge class unity