## Madeline P. Gardiner

(513) 526 - 2357 | gardinmp@miamioh.edu

## **Bachelors of Music**

Expected Graduation May 2028

Vocal Music Education | Minor in Education, Teaching and Learning Miami University, Oxford OH

## **WORK EXPERIENCE**

Airman

February 14, 2023 - Present

Rickenbacker Air Force Base, Columbus OH

- Promoted to Airman First Class in the United States Air Force National Guard
- Resolved 10+ Airmen's reenlistment, promotion, and processing issues daily for customer satisfaction along with the continuation of day-to-day operations.
- Analyzed outdated in-processing, out-processing, promotion, and reenlistment procedures regarding different Airmen's issues and updated them for a smoother, less stressful process.
- Facilitated two new Airmen's training process to develop a consistent military culture and procedures along with a welcoming work environment.

Waitress at Cozy's Cafe and Pub

September 2021 - Present

6440 Cincinnati Dayton Road, Liberty Township OH

- Supervised 10+ new employees in their training to develop consistent company culture and procedures along with confidence in their role.
- Contributed hours to the company by taking on additional responsibilities and shifts, resulting in increased customer and management satisfaction.
- Collaborated daily with a team of 15+ employees for improved communication skills.

## **AWARDS AND HONORS**

• U.S.A.F. Basic Military Training Honor Graduate

September 2023

• U.S.A.F. Air Education and Training Command Distinguished Graduate November 2023

• Miami University, Music Scholarship: \$1,500 Fall 2024

• Miami University, RedHawk Excellence Scholarship: \$3,500 Fall 2024

• Lakota East High School, Top Female Vocalist Spring 2021, 2022, 2023

• Lakota East High School, Honor Roll Spring 2023