

Landen H. Henley

5138 Sunset Ridge Ln. | henleylanden3@yahoo.com | 937-818-6515

Experience

White Water Car Wash/ Shift Lead

March 2024 - Present

- Supervised daily operations to ensure efficiency and exceptional service quality.
- Managed customer concerns, resolving issues promptly to maintain satisfaction and loyalty.
- Streamlined workflow processes to enhance service speed and customer experience.

Poseidon Premium Detailing/ Mobile Auto Detailing

February 2023 - Present

- Served over 100+ clients, building relationships and ensuring satisfaction
- Created digital advertisements across a multitude of platforms
- Scheduled and managed appointments contributing to efficient operation

Paintball Country/ Referee & Store Associate

March 2019 - December 2022

- Refeed multiple games a day and was in charge of reiterating rules for large groups
- Hosted and Instructed parties of up to fifty people ranging in all ages
- Demonstrated excellent teamwork and leadership skills by coordinating with other referees to ensure smooth gameplay

Student Painters/ Door-to-Door Marketing

March 2022 - June 2022

- Effectively pitched products and services to hundreds of homeowners
- Helped branch manager accumulate over \$87k
- Developed and delivered persuasive sales presentations to homeowners

Education

Miami University- Regionals

August 2024 - Graduation

- Small Business Management
- Academic Scholarship Recipient

University of Cincinnati- Lindner School of Business

August 2023 - May 2024

- Business Administration
- Academic Scholarship Recipient

Lakota East High School

Class of 2023

- GPA - 3.7
- Honors Diploma and four-year honor roll recipient

Qualifications

- Marketing - Proficient in creating effective marketing strategies and campaigns
- Advanced Organization - Skilled in managing multiple tasks and projects simultaneously
- Strategic Time Management - Able to prioritize tasks and meet deadlines efficiently
- Customer Engagement - Experienced in providing exceptional customer service and building relationships
- Written & verbal communication skills - Experience in crafting clear and persuasive messages