



# DANIEL M. YEZAK

Taylor, TX 76574 | 512.222.7733 | danmyez@gmail.com

## Director of Information Systems

### Network Infrastructure | Program Management | User Experience | Telecommunications

Accomplished Senior Information Systems Executive with broad expertise in information science, voice and data networking, server administration, data center engineering, and team leadership. Trusted advisor and thorough leader with an aptitude for eliciting functional needs, devising technology roadmaps, and developing customized solutions within the education, healthcare, and telecommunications industries. Adept at analyzing business processes and driving continuous improvement through systems management, security management, and infrastructure upgrades. Offering a powerful combination of technology vision and sound business acumen with an aptitude for developing scalable IT infrastructures and delivering custom applications.

### Areas of Expertise

- Enterprise Architecture
- IT Risk Management
- Security Infrastructure
- IT Audit Planning
- Solution Implementation
- Vendor Management
- Business/Data Analytics
- Network Monitoring
- Program Management
- IT Planning & Analysis
- Contract Management
- Service Delivery Quality
- User Experience (UI/UX)
- Healthcare Technology
- Installations/Upgrades
- HR Administration

### Technology Experience

#### St. Mary's Catholic School

August 2009 - Present

#### Director of Information Systems and Operations (2021 - Present)

Director of Information Systems and Program Administration (2019 - 2021)

Director of Information Systems, Logistics and Enrichment (2016 - 2018)

Technology and Student Information Systems Manager (2014 - 2016)

Technology Coordinator and Network Management (2012 - 2014)

Technology Instructor and Network Administrator (2009 - 2012)

Direct all aspects of Cisco/Meraki network infrastructure, software and platform installations, application review, pilot, implementation, integration and management, and server administration with the extensive progression of cloud-based migrations, system upgrades, and network security for a private school PK-12 and church with faculty, staff, and students.

- Vendor contract review, negotiations, implementation, integration, and management with ongoing review for optimal ROI
- System design, implementation, and administration of Microsoft Volume Licensing, Azure, Desktop and O365, and GSuite
- CCaaS vendor review, RFP, evaluation, and decision maker on platform choices for implementation and management
- VoIP design, implementation, and management
- Security system proposed design, RFP, decision, implementation, administration, and management
- FACTS SIS implementation from the ground up with database management through financial integrations
- Financial and purchasing software design, integrations, and management
- Procurement software, review, pilot with implementation and financial integrations
- Point of sale vendor review, pilot, and implementation for contact, contactless, and online payment processing
- Salesforce funding, implementation, user administration
- Vendor, consulting, and contract management of software, hardware, and onsite services
- Responsible for vendor accountability and ensuring deliverables
- Proven ability to negotiate with and manage third-party suppliers and vendors
- Confidence in abilities to plan and execute complex projects that meet time, quality, and budget requirements.
- Complete support system implementation and management from vendor review through daily use of FreshDesk.
- Direct, guide and ensure implementation of staff onboarding, procurement, staff in-service training, HR administration
- Direct, budget, and coordinate all aspects of technology implementation and after-school enrichment program team
- Direct, guide and oversee the management of the website with online inquiry, application, and enrollment capabilities
- Established remote learning and collaborating platforms with distance learning tools to optimize hybrid remote learning
- Design, implement, and manage user experience integrating student family database
- A progressive web and social media presence with optimization to promote offerings

**Ascension Health Information Systems**

July 2007 - July 2009

**Solution Development Analyst**

Leveraged knowledge and experience in both healthcare and technology to develop Ascension's healthcare information systems for medical records.

- Onboarded Dell Children's Medical Center and Seton Medical Center Williamson, working closely with clinicians and medical staff to understand needs, develop custom solutions, and clear a six-month backlog of power plans
- Designed, configured, and tested Cerner software products, in Development, Build, and progression of design into Production. Reviewed custom designs, coordinated vendor releases, and implemented testing for system upgrades
- Managed all stages of the product development life cycle, led migrations between production and non-production environments, and developed strategies across multiple domains

**Level 3 Communications**

April 2001 - January 2008

**Lead Technician, Network Operations Center**

Led aspects of network operations and monitoring for custom and retail software packages and enabled rapid resolution of network issues through troubleshooting and repair in LAN and WAN environments.

- Managed router configuration, cable management, disaster recovery, and facilities monitoring to ensure data center connectivity for business continuity
- Administered Microsoft, Linux, and Unix operating system environments, created enterprise backup and restoration operations, and defined internal policies for application management

**Primus Networks**

June 2000 - March 2003

**Network and Systems Analyst**

Provided technology services for small businesses, including installation, configuration, and support of Windows and Linux-based servers and implementations of web servers, databases, and remote management tools.

- Administered Linux and Solaris operating systems, iPlanet Web Server, and Citrix MetaFrame virtual server and provided client support for data center environments
- Developed custom network models with redundancy, integrated Watchguard and Sonicwall security firewall solutions and implemented VPN for remote server administration
- Managed the installation and configuration of Cisco hubs, switches, routers, and firewalls to ensure the security and connectivity of wireless LAN design

**Additional IT experience** as an independent network administrator and consultant for voice, data, and unified services for a range of small and midsize organizations, including Security Broadband, WorldWide Interpreters, and Sigma Writings. Administered network controls, led complex data center migrations, and maintained high availability environments for users and sites nationwide.

## Adjunct Teaching Experience

**McLennan Community College**

July 2005 - July 2007

**Adjunct College Professor**

Designed curriculum and provided classroom and lab instruction to students, continuously evaluating student knowledge and reviewing curriculum to support educational objectives. Utilized digital file and data management, communication technology, and presentation platforms such as Blackboard and WebAdvisor for course materials.

## Healthcare Industry Experience

**Seton Family of Hospitals**

November 2002 - April 2016

**Licensed Physical Therapist Assistant**

Administered inpatient, outpatient, and home health services, oversaw teams of PT Technicians, and served as a super user for implementing, training, and adopting a new electronic documentation system. Generated reports to manage performance and led in-service training for medical and technical education.

## Technical Certifications &amp; Training

Cisco Certified Network Associate (CCNA)  
 Sun Certified System Administrator (SCNA)  
 Microsoft Certified Systems Administrator (MCSA)  
 Certified Wideband Network Administrator  
 Certified Six Sigma White Belt

## Professional Affiliations

### **National Society Leadership and Success (NSLS) eBoard Member - President**

<https://www.nsls.org/chapter-details/university-of-texas-at-tyler>

### **Phi Kappa Phi (PKP) - Member**

<https://meritpages.com/danmyez>

Love of Learning Scholarship Committee Member

### **Student Government Association (SGA) - Graduate Senator**

Student Fee Advisory Committee - Secretary

Student Government Appropriations Committee

### **Graduate Student Association (GSA) - Member &**

Soules College of Business Department Representative

### **Phi Theta Kappa Alumni - Member**

#### **Phi Theta Kappa, Former Faculty Advisor**

New Facilities and Policy Review Committee - Faculty Council Member

#### **Phi Theta Kappa - Alumni Student Vice President**

American Information Technology Professionals (AITP) - Member

Vocational Industrial Clubs of America (VICA) - Member

#### **Texas Computer Education Association (TCEA) - Member**

## Education & Certifications

Masters of Business Administration - Data Analytics Concentration | University of Texas | Tyler, TX  
Degree in Progress as of 1/2025; Planned Graduation 2026

Bachelors of Applied Arts & Science (BAAS) - Business Occupations | University of Texas | Tyler, TX  
Graduated 12/2024: GPA 4.0  
President's Honor Roll all full-time semesters

Bachelor of Arts (BA) in Computer Systems Management | St. Edward's University | Austin, TX  
*Capstone Completed/Degree CANCELED*

Associate of Applied Science (AAS) in Computer Networking & Systems Administration (*summa cum laude*)  
Texas State Technical College | Waco, TX  
Graduated Summa Cum Laude: GPA 4.0  
National Dean's List - 22nd and 23rd Annual Editions  
President's Honor Roll - 6 of 6 Quarters

Associate of Applied Science (AAS) in Physical Therapist Assistant | McLennan Community College | Waco, TX  
Graduated with Honors

Associate of Arts (AS) in General Studies | McLennan Community College | Waco, TX