

Goal	Tasks	Start Date	End Date	Status
Improve Patient Registration	Staff training on registration accuracy and reminders	2025-01-01	2025-03-31	Not Started
Enhance Provider Collaboration	Assign team for daily provider issue tracking	2025-01-01	2025-06-30	In Progress
Manage Compliance and Denials	Conduct compliance audits and staff training	2025-01-01	2025-06-30	In Progress
Reduce Unpaid Claims	Enhance follow-up and implement automation tools	2025-01-15	2025-06-30	Not Started

Patient Registration

Insurance Verified				Insurance Provid
No	Yes	Grand Total		
				Aetna
				BCBS
		4	4	Cigna
		1	1	Cigita
				UnitedHealth
	2		2	
		3	3	
	5		5	
	7	8	15	
		No Yes	No Yes Grand Total	No Yes Grand Total

Provider Collaboration

Provider Collaboration	Date						
Insurance		12/5/2024	12/4/2024	12/3/2024	12/2/2024 12/1	/2024 Grand	Total
Aetna							
Eligibility Issue			1			1	1
BCBS							
Payment Delay					1		1
Cigna							
Claim Denial				1			1
UnitedHealth							
Policy Update		1					1
Grand Total		1	1	1	1	1	4

Billing

Follow-up Status	Patient Accounts Billed	Sum of Bille	Sum of Billed Amount		Sum of Collected Amount		Sum of Unpaid Amount	
None		2 \$	600.00	\$	590.00	\$	10.00	
Scheduled		3 \$	900.00	\$	620.00	\$	280.00	
Grand Total		5 \$	1,500.00	\$	1,210.00	\$	290.00	

Claims/Compliance

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Claim Status	Distinct Count of Claim ID	Sum of Bille	ed Amount	Sum of Collected Amount		of Unpaid Amount
Fail						
Denied		1 \$	250.00	\$ -	\$	250.00
Pass						
Resolved		2 \$	650.00	\$ 620.00	\$	30.00
Submitted		1 \$	200.00	\$ 190.00	\$	10.00
Pending						
Pending		1 \$	400.00	\$ 400.00	\$	-
Grand Total		5 \$	1,500.00	\$ 1,210.00	\$	290.00

Financial Analysis

Claim Statuses	Sum of Billed Amount		Sum of Collected Amount	Sum of Unpaid Amount
Denied				
Unpaid	\$	250.00	\$ -	\$ 250.00
Pending				
Payment Received	\$	400.00	\$ 400.00	\$ -
Resolved				
Payment Received	\$	650.00	\$ 620.00	\$ 30.00
Submitted				
Payment Received	\$	200.00	\$ 190.00	\$ 10.00
Grand Total	\$	1,500.00	\$ 1,210.00	\$ 290.00