

# Toby Trench

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**Summary:** Motivated and hardworking student with experience in computer software and team environments. Seeking to use computer skills in an internship position focused on software engineering or IT and develop knowledge in real world applications.

**Education:** **Western New England University:** Springfield, MA Expected May 2026  
**Bachelor of Science in Computer Science** GPA: 3.91  
President's List

**Courses:** Calculus I Intro to Computing Programming with Data Structures  
Software Development Software Design Applied Discrete Mathematics

**Computer Skills:** C++, Java, Python, Git, Microsoft Office, Microsoft Windows Machines

**Experience:** Friendly's Ice Cream: Agawam MA  
**Shift Supervisor** January 2024 - Present  
**Ice Cream Preparer** May 2023 - January 2024

- Assisted General Manager with a variety of tasks during operations
- Analyzed sales reports and cash registers every night.
- Improved cleanliness by emphasizing food safety and sanitation guidelines
- Improved customer experience by effectively troubleshooting and correcting guest concerns

Six Flags New England: Agawam MA  
**Retail Supervisor** February 2021 - July 2021  
**Retail Lead** August 2019 - February 2021  
**Retail Team Member** February 2019 - August 2019

- Improved store locations by creating attractive merchandise displays
- Handled team member break schedules and rotations to optimize productivity
- Upsold exclusive deals and promotions to customers to increase sales

**Activities:** Association for Computing Machinery February 2024 - Present  
College of Arts and Sciences Honors Program January 2024 - Present  
Omicron Delta Kappa March 2024 - Present