

# NATHAN PAPROCKI

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## EDUCATION

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**Miami University**, Oxford, OH

Bachelor of Science in Engineering, Computer Science | 4.0 GPA

Expected May 2026

- Finance Minor
- Recognition on the Miami University's President's List and Honors Student

## PROFESSIONAL EXPERIENCE

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W.A. ACHTERMANN, Morrow, OH

May 2021 - Present

### Front-End Web Developer (Contract)

- Conceptualized, designed, and executed several websites across industries, following contractual agreements with a variety of local clients using custom HTML and CSS on WordPress CMS platform
- Delivered monthly content updates in a timely manner to ensure business could remain competitive with a consistent and up to date online presence

EXIGER LLC, New York City, NY

June 2023 - August 2023

### Application Support Intern

- Delivered application support to organizations ranging from local cities to Fortune 500 companies for various industry-leading risk management software, including DDIQ, Insight 3PM, and ION Channel
- Resolved an average of 20 tickets each week, ensuring user issues including access management and report generations were promptly addressed without breaching SLAs, saving the company 200 labor hours

GRAETER'S ICE CREAM COMPANY, Loveland, OH

May 2021 - August 2023

### Team Manager

- Provided customer service while following company and health department policies, increased customer awareness of new and featured products as well as catering options
- Managed a cash flow between \$3,000 and \$9,000 per shift while maintaining a balanced till and reducing change errors
- Designed and enforced to policies reducing ice cream waste by 45%

## COMMUNITY INVOLVEMENT

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MIAMI UNIVERSITY ASSOCIATED STUDENT GOVERNMENT (ASG)

September 2023 - Present

### Senator At-Large

- Attended weekly Senate meetings and addressed constituent's concerns
- Sat on the Financial Services Committee equitably distributing upwards of \$650,000 among 600 student organizations as well as the Communications committee, developing ASG's online presence

GOSHEN ALUMNI ASSOCIATION, Goshen, OH

May 2021 - March 2023

### Full-Stack Developer

- Implemented a community-oriented SQL relational database to store and research school records
- Transitioned organization to a new website utilizing custom HTML, CSS, and JavaScript based on Squarespace's CMS, driving an increase in traffic by 15% over previous site, despite web address change
- Enacted a user-friendly dashboard interface to allow marketing efforts to be efficient and modernized, leading to an increase in donations towards a scholarship fund

## SKILLS

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- Java
- C++
- Tableau
- Object-Oriented Programming
- CompTIA ITF+
- Microsoft Office Suite