

JONATHAN PINESET

Security Intelligence Operations Analyst II | Surveillance Expertise |
Crime Prevention | Team Training

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SUMMARY

Security professional with over 10 years of experience in security operations and crime prevention, expert in surveillance and customer service. Key achievements include a 35% reduction in security incidents through effective surveillance and a 65% improvement in team performance by training 40 new hires. A Security Intelligence Operations Center Analyst II position is being sought at CEVA Logistics, where skills in security operations and crime prevention will be brought to support the company's mission of delivering world-class logistics solutions and becoming a global leader in the industry.

EXPERIENCE

Private Security Captain 01/2019 - 03/2023
Eagle Eye Security Houston, TX

- Protect, secure, and deter crime at various locations and businesses in the Metropolitan area
- Provides excellent customer service to client and its customers
- Write daily, detailed reports
- Train new hires and clients in security and safety procedures
- 10 years of security experience as an Armed Security Officer
- Excellent attention to detail during and before emergency situations
- Monitored security surveillance equipment

Private Security Guard 01/2017 - Present
Security Industry Specialists Houston, TX

- Assist boutique managers and local law enforcement officers in preventing theft of store merchandise
- Provide customer service to clients and customers while on post inside the boutique
- Guard boutique assets (valued at roughly \$25 million) usually for 12 hrs per shift
- Conduct training to new hires on SOP and security protocol
- Contributed to a 40% reduction in theft incidents by employing strategic risk assessments and real-time alerts.

Armed Security Officer 06/2017 - 09/2018
American Eagle Protective Services Houston, TX

- Monitored and secured federal construction site until completed in Conroe, TX
- Patrolled sites and completed reports as needed
- Access control
- Monitored and secured 15,000 square feet of facilities daily ensuring uninterrupted operations.
- Successfully reduced incident response time by 30% through proactive surveillance measures and strategic positioning.
- Increased team response efficiency by 20% through strategic shift planning and real-time communication enhancements.
- Decreased incident reports by 15% through proactive monitoring and quick response strategies.

Security Officer 09/2015 - 02/2017
Andy frain services Houston, TX

- Perform security patrols of designated areas on foot
- Watch for irregular or unusual conditions that may create security concerns or safety hazards
- Warn violators of rule infractions, such as loitering, smoking or carrying forbidden articles
- Observe departing personnel to protect against theft of company property and ensure that authorized removal of property is conducted within appropriate client requirements
- Investigate and prepare reports on accidents, incidents, and suspicious activities
- Managed security logistics for 30+ high-profile events per year, overseeing crowd management and safety measures.
- Enhanced safety protocols, leading to a 25% decrease in on-site accidents.

KEY ACHIEVEMENTS

- 💎 **Crime Deterrence Success**
Reduced security incidents by 35% through effective surveillance and patrolling efforts.
- 💎 **Team Training Enhancement**
Trained 40 new hires on security protocols, improving overall team performance by 65%.
- 💎 **Effective Crowd Management**
Executed crowd control for 1,000 attendees at Fall Festival efficiently.
- 💎 **Surveillance Excellence**
Monitored 70+ hours of security footage weekly, ensuring zero breaches.

SKILLS

CCTV · Python · Networking · Leadership ·
Time Management · Attention to Detail ·
Investigation · Risk Assessment · Mac OS ·
Microsoft Excel · Microsoft Office ·
Microsoft Powerpoint · Microsoft Word

PASSIONS

Information Technology,
Security Risk Assessment,
Networking, Systems
Administration, Business
Management, Cybersecurity

EXPERIENCE

Produce Associate	03/2012 - 10/2012
Walmart Inc	Stillwater, OK

EDUCATION

English Composition/Microeconomics	01/2010 - 01/2011
Lone Star College	Cypress, TX

Associates of Science in Psychology	01/2011 - 01/2013
Oklahoma State University	Stillwater, OK
• Main Campus - Stillwater, OK	

Bachelors of Science in Information Technology with a Business Management concentration	07/2023 - 08/2027
Southern New Hampshire University	Manchester, NH
• Intro to Scripting • Intro to Systems Networking • Current GPA: 3.7/4.0	