



CONTACT

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SHELBY ALVARADO

CERTIFIED PHARMACY TECHNICIAN

WORK EXPERIENCE

Walmart Pharmacy Technician

Oct 2016 – present – **Lead**

Responsibilities: supervising, scheduling, delegation of tasks, and training of new and existing technicians.

Dec 2013 - Oct 2016

Responsibilities: quickly and accurately calculating dosages, preparing prescription labels and filling prescriptions, administering immunizations, applying and trouble-shooting third-party billing, accurately and appropriately inputting prescription data into proprietary software, providing professional, courteous, and thorough customer service to retail customers and business partners.

Walmart Department Manager

Mar 2013–Dec 2013

Responsibilities: managing inventory, display, and merchandising

EDUCATION

Southern New Hampshire University

Aug 2023 - Present

I am currently pursuing a bachelor's in business administration.

Graduation Dec 2025

Pharmacy Technicians University (TRC Healthcare)

2013 - 2014

Carson-Newman University

1991 - 1995

Business Management (non-degree coursework)

CURRENT LICENSES/CERTIFICATIONS

Certified Pharmacy Technician (PTCB)

Registered Pharmacy Technician (Texas State Board of Pharmacy)

Technician Immunization Training

Applied Marketing Strategies

SKILLS

- Connexus (pharmacy software)
- Pharmacy operations
- Microsoft Office
- Medical Transcription
- Problem-solving
- Research
- Written and verbal communication