

Christopher A. Smith

Orange Park, FL | 603.969.0462 | submechead@yahoo.com

Career Profile

Industrious leader with a career history of excellence in maintenance management and planning. Proven skill in performing quickly and under pressure in the field. Confident troubleshooter with problem identification, analysis, and solution-finding skills as well as a mechanical and electrical aptitude using various equipment and special tools. Reliability in a team environment using strong communication and organization skills. 5 years' DOD/U.S. Navy experience. Proficiency in Microsoft Office Suite (MS) including Word, PowerPoint, and Excel, databases, CMMS coordination. *Security Clearance: Secret (2012).*

Core Skills

- | | | |
|-------------------------------|-----------------------------------|---|
| ▪ Excellent Communicator | ▪ Leadership & Training | ▪ Facilities Maintenance |
| ▪ Planning & Execution | ▪ Blueprint Interpretation | ▪ Productivity Management |
| ▪ Quality Control & Assurance | ▪ Inventory Control & Requisition | ▪ Computerized Maintenance Management System (CMMS) |

Work History

RMEP | JLL LLC | Jacksonville, FL November 2021 to Present

Managed Inventory of Amazon soft-lines site at JAX7, ensuring a >99% inventory health score and maintaining a metrics-driven focus of guaranteeing optimal operation of technician workflow.

- Managing inventory levels to ensure the right stock amount is always on hand.
- Overseeing inventory receipt, storage, and distribution to ensure it is handled safely and securely.
- Developing and implementing inventory policies and procedures that ensure accuracy, efficiency, and compliance with company standards and regulations.
- Monitoring inventory accuracy and conducting regular audits to identify and correct discrepancies.
- Analyzing inventory data and generating reports to identify trends, track performance, and make informed decisions about inventory levels and stocking strategies.
- Maintaining financial records, purchase orders and vendor-related expenditures.
- Receives and distributes all orders received into the building related to RME.
- Maintains RME HAZMAT lockers and storage.

LEAD SERVICE TECHNICIAN | *Matthews Environmental Solutions* | Apopka, FL June 2019 – September 2021

Traveled the continental United States starting up, servicing, repairing, and rebuilding crematoriums, focusing on diagnostics and troubleshooting to maintain efficiency and emissions control.

- Maintained high flexibility and adaptability to complete assignments with little to no supervision.
- Assessed and repaired minor and major electrical and component failures and sourced options to get customers operating again with as minimal downtime as possible.
- Maintained work schedule, communicating with customers, rental companies, travel agencies, and hotel management to ensure smooth and prepared travel.
- Ran teams of technicians to complete full rebuilds of crematory units as efficiently as possible.
- Trained technicians and customers for crematories' safety, operation, and maintenance.
- Tracked, maintained, and processed all financial statements for projects completed.

LEAD MAINTENANCE TECHNICIAN | *QCC Papa John's Food Service* | Orlando, FL May 2018–June 2019

As the CMMS coordinator, oversaw all reactive and preventative maintenance of all machines and facilities in manufacturing production, distribution, and office spaces.

(Cont. on p. 2)

- Commanded CMMS platform initial data input and company-wide implementation, and continuous management of work orders through the platform and remediating backlogs of work orders.
- Designed maintenance team's training and process improvement through Total Productive Maintenance (TPM) process to boost productivity and engage front line teams in total organizational improvement.
- Completed Six Sigma projects to assess cost benefit of improving processes and reducing production variation, effectively increasing quality standards and outputs.
- Performed inventory control over parts inventory, including stock counts, ordering, and distribution.
- Trained all new maintenance technicians and maintain daily, weekly, and monthly reports.
- Tracked spending and receipts of parts and labor through CMMS platform.
- Utilized programmable logic controllers to perform work labor functions.

SENIOR MAINTENANCE TECHNICIAN | Trussway, LLC | Orlando, FL**Jan 2017 – May 2018**

Responsible for preventative and reactive maintenance with an instinct toward increasing efficiency and observing all safety standards.

- Oversaw work order submission and completion using Maintenance Connection, (CMMS).
- Fabricated assemblies to increase efficiency and safety standards of plant wide machinery.
- Liaised between maintenance personnel and production supervisor to encourage swift project completion and compliance with all facility and industry standard rules and regulations.
- Installed new equipment and refurbished old machinery to maximize plant output and save on budgetary needs.

LEAD ENGINEERING TECHNICIAN | ICON Park | Orlando, FL**Apr 2015 – Jan 2017**

Maintained Coca-Cola Orlando Eye, Madame Tussauds, and Sea Life Aquarium by filling work orders to ensure seamless running of attractions daily and avoided extended delays in attraction operation.

- Spearheaded the implementation of a parts and inventory organization catalog which developed into the primary system used by the department.
- Lead a team of technicians and communicated with cross-departmental representatives to explain technical issues and maintain a pleasant attitude during potential downtime of attractions.
- Trained technicians to use Planet work order system.
- Carried out work orders on 400ft Observational Wheel following all appropriate safety precautions including training in Lock Out Tag Out, Fall Safety and Fall Rescue.
- Performed daily theming repair, drywall repair, plumbing, woodworking, door maintenance, and locksmithing.

PRODUCTION MECHANIC | Mid-Atlantic Baking | Baltimore, MD**Feb 2014 – Mar 2015**

As part of a 2-person team, repaired and sustained machinery for a major division of the plant and 4 product lines, often fabricating new parts and using machining tools to guarantee operational productivity.

- Performed major overhauls during scheduled shut down periods and preventive maintenance on a routine basis.
- Read and interpret blueprints, schematics and troubleshooting guides to help in the diagnostic process.
- Followed food safety guidelines and regulations during all inspections and repairs.
- Maintained bench stock of parts needed to avoid material shortage.
- Operated machining tools including drill press, lathe, pneumatic jack and welding equipment.

MAINTENANCE MECHANIC | *Turf Valley Resort* | Ellicott City, MD

Jun 2013 – Feb 2014

Coordinated preventive maintenance for all Extended Stay Villas, Members Golf Pro Shop, Banquet Hall and Conference Wing of Turf Valley Resort with a goal of quality and efficiency with little impact on the guest.

- Diagnosed, and resolved HVAC, plumbing, electrical and construction issues in a timely manner.
- Coordinated with the purchasing secretary to order required tools and parts to maintain a stock inventory useful for all work orders, including hand and power tools used for projects.
- Maintained pool and spa area, including chemical testing, and maintaining pool/spa systems.
- Responded to all building-related safety concerns and answered guest questions and concerns with tact and high customer service quality.

SUBMARINE MACHINIST | *U.S. Navy*

Jun 2007 – Jun 2012

Submarine Machinist Mate (auxiliary) dealing with hydraulics, Diesel, Air systems, potable, black and grey water, as well as a multitude of cleanliness, hazmat and casualty control systems.

Commendations: Naval achievement medal for distinguished service as the damage control petty officer aboard the USS Dallas.

Education & Certifications

High School Diploma | *Long Reach High School*, 2007

Courses in Diesel Mechanic Certification | *Universal Technical Institute*, 2016-2017

PLC Basic Programming course | *Polk State Corporate College*

Certifications: **Forklift**, 2015 | **First Aid & CPR** | **Crematory Operator**, 2019