

TIMOTHY J. DISON

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PROFESSIONAL EXPERIENCE

2022-2025 WS AUDIOLOGY, HAUPPAUGE, NY (REMOTE)

TEXAS WORKFORCE COMMISSION SUPPORT

- Operate as the team lead assigned to more than 120 TWC vocational rehabilitation accounts generating over \$400,000 in annual sales revenue.

Service Excellence Council

- Serve on a specialty council spanning all brands under the WSA name. The purpose of the Council is to share ideas and methods used across the different brands to promote a unified and cohesive company identity.

CUSTOMER CARE REPRESENTATIVE

- Function as point of first contact within the company for Health Care Professionals related to product inquiries, Sales Orders, and Repair Orders under the Signia and Rexton brands. Generates approximately \$70,000 monthly in individual sales revenue.

2016-2022: LAW ENFORCEMENT, ALABAMA

TUSCALOOSA, PELL CITY, CHILDERSBURG, SPRINGVILLE, ARGO

POLICE OFFICER

- Completed a total of 26 weeks of intensive training. Part of that training included demonstrating proficient knowledge of Titles 13A and 32 of Alabama Law.
- Used and applied numerous “Techniques, Tactics, & Procedures” to ensure the safety of the community and the swift apprehension of suspected criminals.
- worked with the Chief of Police (Childersburg) in developing new policies that improved officer's capability and overall morale.
- Trained as a criminal investigator and interviewer. Applied those skills regularly in the field.
- Received repeated verbal commendations from the St. Clair Co. District Attorney's office for my report writing and attention to detail.
- Assigned to be the Senior Officer-In Charge (Argo) on night shift; responsible for leading the shift in the absence of a higher-ranking supervisor.

FIELD TRAINING OFFICER

- Worked one-on-one with new officers to teach TTPs as well as develop the officer's individual philosophy to policing.
- Gave input to Chief of Police on viability of retaining new officers during their probation period using San Jose Model of evaluation.

SCHOOL RESOURCE OFFICER

- Worked as a part time contractor for the Talladega Co. Sheriff's Office in providing on site security to area schools.
- Interacted with students to foster a healthy relationship to police.
- Partnered with Talladega Co. Deputies to occasionally give seminars and presentations to student body on dangers of drug use.
- Participated in school's Pre-Criminal Justice program to begin developing students to go into the criminal justice field.

2015-2016: WALDEN SECURITY, BIRMINGHAM, AL

FIELD SUPERVISOR

- Oversaw 10 Properties located across central Alabama, including facilities in Columbiana, Tuscaloosa, downtown Birmingham and Hoover
- Supervised approx. 50 employees by performing on-site post inspections regular employee reviews.
- Addressed and resolved “after-hours” scheduling crises resulting from last minute callouts or emergencies.

EDUCATION & PROFESSIONAL DEVELOPMENT

2025 **BACHELOR OF ARTS IN INTEGRATED STUDIES-PRELAW**, JACKSONVILLE STATE UNIVERSITY, COLLEGE OF ARTS AND HUMANITIES, JACKSONVILLE, AL

2016 **APOST(G-34460)**, LAW ENFORCEMENT ACADEMY TUSCALOOSA, TUSCALOOSA AL

- CRIMINAL INVESTIGATION CERTIFICATION
- INTERVIEWING AND INTERROGATION CERTIFICATION
- ADVANCED LAW ENFORCEMENT RAPID RESPONSE TRAINING MULTIPLE CERTIFICATIONS
- LAW ENFORCEMENT FIELD TRAINING OFFICER CERTIFICATION
- INSIDE SALES CERTIFICATION

HONORS, AWARDS, & COMMENDATIONS

- **JACKSONVILLE STATE UNIVERSITY PRESIDENT'S LIST: FALL 2023, SPRING 2024**
AWARDED FOR MAINTAINING A 4.0 GPA
- **WSA CUSTOMER SERVICE HERO AWARD: DEC 2023; JAN 2024, MAY 2024**
AWARDED FOR OUTSTANDING EXAMPLES OF SERVICE EXCELLENCE
- **ST. CLAIR TIMES-ARTICLE HIGHLIGHTING ACTS TAKEN IN THE FIELD-FEB. 2022**
ASSISTED IN RESCUING A MAN FROM A BURNING VEHICLE
- **WRITTEN COMMENDATION: ST. CLAIR CO. SHERIFF'S OFFICE-JAN. 2021**
FOR ACTS TAKEN IN THE FIELD WHICH RESULTED IN A SIGNIFICANT ROBBERY ARREST
- **WRITTEN COMMENDATION: CHIEF OF POLICE CHILDERSBURG-JUNE 2019**
FOR ACTS TAKEN IN THE FIELD WHICH RESULTED IN THE ARREST OF A NOTORIOUS SHOPLIFTING RING
- **LAW ENFORCEMENT ACADEMY TUSCALOOSA CLASS 16-02 ACADEMIC HONOR GRADUATE**
AWARDED TO THE RECRUIT WITH THE HIGHEST GRADE POINT AVERAGE.
- **GRADUATED AS A MEMBER OF THE NATIONAL ART HONOR SOCIETY- 2009**