

Justine Hergenrader

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Education

The University of Iowa – Iowa City, IA

Expected May 2027

BBA: Business – GPA: 4.11/4.0, On Fall 2023 Dean's List

Work History

Barista

Sept 2022 – Mar 2023

Caribou Coffee – Champlin, MN

- Interacted pleasantly with customers during hectic periods to promote fun and positive environment daily
- Controlled line and crowd with quick, efficient service daily
- Listened carefully to customer requests and created personalized, delicious beverages, which improved sales
- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots, and other equipment daily

Sales Associate

May 2021 – Aug 2023

Once Upon a Child Franchise – Maple Grove, MN

- Prepared merchandise for sales floor by pricing and tagging daily
- Trained multiple new team members with positive reinforcement and respectful, encouraging coaching monthly
- Processed POS transactions, returning coin, currency, payment cards, and receipts to customers accurately
- Managed returns, exchanges, and refunds in accordance with store policy daily

Skills

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- | | |
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| • Microsoft Office - Word, Excel, Access, PowerPoint | • Verbal Communications |
| • Google Applications | • Leadership & Organization |

Honors & Awards

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- \$4250 National Scholars Award

College Activities

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- | | |
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| <ul style="list-style-type: none">• Member Tippie Business Honor Society <ul style="list-style-type: none">- Recognizes the top 10% of Tippie Business students based on GPA- Offers the opportunity to connect with other high-achieving students- Monthly meetings | Feb 2024 – Present |
| <ul style="list-style-type: none">• Member Women in Business <ul style="list-style-type: none">- Helps foster skills of professional development, leadership, community service, and networking in a safe environment of women with alike majors.- Bi-weekly meetings | Feb 2024 – Present |
| <ul style="list-style-type: none">• Member The Women's Network <ul style="list-style-type: none">- Celebrates women's ambition by connecting members to industry leaders, professional development resources, and career opportunities. | Aug 2023 – Present |
| <ul style="list-style-type: none">• Member CHAARG <ul style="list-style-type: none">- Health and wellness community- Weekly large group & Weekly small group workouts | Aug 2023 – Dec 2023 |