## SARA HAVERTY

### **EXPERIENCE**

## Starbucks, Chicago - Shift Supervisor

AUGUST 2021 - PRESENT

Deploys partners and delegates tasks so that partners can create and maintain the Starbucks Experience, anticipates customer and store needs by constantly evaluating environment and customers for cues, manages cash and inventory on a daily basis, acts as a support system for all partners

### **Starbucks**, Chicago — Barista/Barista Trainer

**JUNE 2017 - AUGUST 2021** 

Prepares and sells drinks/food items by following prescribed recipes and preparation techniques in a high volume environment; Communicates with customers by explaining the menu and answering questions in a friendly manner; Properly trains new employees to meet company standard and promote corporate brand

### Athletico, Chicago – Rehabilitation Aide

MAY 2021 - PRESENT

Applies therapeutic treatments under the supervision of therapists and assist with therapeutic treatments as directed, monitor patients during treatment, maintain and file patient records to keep them updated and accurate, greet patients and answer incoming phone calls to schedule treatment sessions

# **Porchlight Music Theatre,** Chicago — *Marketing/Management Intern*

JUNE 2017 - SEPTEMBER 2017

Created spreadsheets, templates, and documents; Assisted in creating social media content and editing videos; Assisted in creating a new website for the company

## **University of Cincinnati,** Cincinnati — Head Resident Advisor

AUGUST 2015 - MAY 2017

Created work schedule and ran meetings for 16 Resident Advisors for the academic year; Planned and budgeted many events throughout the year for a residence hall of 749 residents; Co-Advised Hall Government; Oversaw 72 residents

#### **EDUCATION**

# University of Cincinnati - College Conservatory of Music, Cincinnati — Bachelor of Fine Arts

AUGUST 2013 - APRIL 2017

Bachelor of Fine Arts in Dance Performance; Minor - Communications

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#### **SKILLS**

Microsoft Office

Organization

Communication

Leadership

Creativity

Time Management

Task & Detail Oriented

### **AWARDS**

Starbucks Partner of the Quarter Winter 2019

University of Cincinnati Dean's List Recipient 2013-2017

### **LANGUAGES**

English, Intermediate French