

EDUCATION

GEORGIA STATE UNIVERSITY-
Perimeter College | Atlanta, GA
BSW in Social Work candidate
Diploma expected May 2028

- 3.91 Institutional GPA
- Phi Theta Kappa Honors Society

SKILLS

ORGANIZATION & OPERATIONAL

- Material shelving and organization
- Shelf reading and inventory checks
- Pulling pending holds
- Library technology use (Overdrive, Libby)
- Display setup and space maintenance

COMMUNICATION & INTERPERSONAL

- Patron service and support
- Community outreach and engagement
- Instructional support for youth programs
- Events planning and coordination

ALEX GILBERT

Lilburn, GA. (208)-390-1024. agilbert22292@gmail.com.

EXPERIENCE

VOLUNTEER COMMUNITY ENGAGEMENT AMBASSADOR

Gwinnett County Public Library

March 2025 – Present

- Facilitate community outreach initiatives, helping increase event participation and library program attendance by fostering strong community relationships.
- Promote library services and programs at local events, representing the library to diverse audiences and generating greater public engagement.

VOLUNTEER ASSISTANT INSTRUCTOR (LEVEL 1)

Choe's Hapkido - Duluth

September 2024 – Present

- Support instruction for youth martial arts classes (ages 6-14), creating a positive and inclusive learning environment that emphasizes discipline, confidence, and teamwork.
- Designed and implemented online learning resources and quizzes, improving student exam readiness and at-home practice participation.
- Facilitate and assist at events, tournaments, demonstrations, and community workshops to foster community growth. Plan and coordinate group outings to promote community and team-building.

GENERAL LIBRARY SKILLS VOLUNTEER

Gwinnett Public Library - Mountain Park Branch

2022 – Present

- Provide welcoming and knowledgeable assistance to patrons, enhancing the overall visitor experience.
- Assist patrons with digital resources, including Overdrive and Mac workstations, helping bridge technology gaps for community members.
- Support circulation tasks, like shelving books, pulling pending holds, and shelf reading, and maintaining organized, inviting displays and shelves.
- Proactively ensure clean, safe, and accessible environments, fostering an inclusive space for all visitors.

SUMMARY

COMMUNITY OUTREACH: Strengthened library and martial arts program participation by engaging with the public at events and proactive relationship-building.

YOUTH & PROGRAM SUPPORT: Delivered instructional assistance and created online resources to enhance learning, readiness, and enjoyment for children and teens.

TECHNOLOGY & ORGANIZATION: Assisted patrons with digital tools, maintained orderly collections, and ensured safe, welcoming environments that improve user experience.