

Corey Richards-Persad

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EDUCATION

Computer Science

Georgia State University | Atlanta, Ga

Expected: Apr 2026

Relevant Coursework: Data Structures and Algorithms

Awards: Hope Scholarship, Dean's List

Some Courses

Georgia Military College

Awards: Hope Scholarship, Dean's List

EXPERIENCE

Warehouse Worker

Amazon | Union City, GA

Apr 2023 - Present

Attention to detail and ability to inspect products for quality and accuracy before they are shipped.

Communication skills coordinating tasks, resolving issues, and maintaining effective teamwork.

Strictly followed safety protocols and maintained a clean and hazard-free work environment.

Customer Service Representative (Customer Service Rep)

Zora Gaming

Sep 2019 - Apr 2020

Provided each customer with exceptional service by listening to their concerns and answering their questions.

Provided superior customer experience in order to build a loyal customer base.

Zendesk-based support with payment issues

Customer Service Lead

Vorex Servies

Jul 2020 - Jul 2022

Trained new recruits

Ran a mentor program and held weekly meetings with groups and 1:1's to keep track of performance and issues that came up

Used company processes and policies to resolve customer service issues and provided updates to customers

SKILLS

Customer Service
Teamwork & Collaboration
Safety awareness & Compliance
Problem-solving under pressure
Physical stamina
Technical/software use
Time Management
Problem-solving
Work Ethic
Communication
Adaptability

VOLUNTEER EXPERIENCE

Food Pantry

New Life Presbyterian Church, South Fulton, GA. 2023-Present

Assist with monthly food distribution to community members Organize and pack supplies to be distributed to families.