




DeAngelo Williams

Customer Service Associate

 (470) 753-0022

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 Newnan, GA 30263

CAREER OBJECTIVE

Reliable student with flexibility and work ethic and, proven track record of successfully resolving customer inquiries with a focus on enhancing customer satisfaction. Excellent ability to quickly build rapport with customers and handle difficult customer service situations with ease. Skilled in navigating multiple computer systems, multitasking, and safety. Aiming to leverage my abilities to successfully fill the vacancy on your team. Frequently praised as diligent by my peers, I can be relied upon to help your team achieve its goals.

EXPERIENCE

CUSTOMER SERVICE ASSOCIATE, Hogansville, GA

SparrowCharm, LLC , June 2022–August 2023

- Resolved product or service problems by clarifying customer's complaints and determining cause of problem.
- Pulled customer online orders and packaged for shipping.
- Assisted customers with product selection, order entry, and payment processing.
- Stocked shelves and updated product inventory list.
- Cleaned shopping and fitting areas, as needed.

EDUCATION

BACHELOR OF SCIENCE (B.S.) IN NEUROSCIENCE CANDIDATE, Atlanta, GA

Georgia State University, Expected graduation September 2027

GPA 3.8

Extracurricular Activities

National Beta Club (NBC)

REFERENCES

References available upon request

VOLUNTEER EXPERIENCE

VOLUNTEER, Newnan, GA

Bridge the Gap, September 2022–May 2023