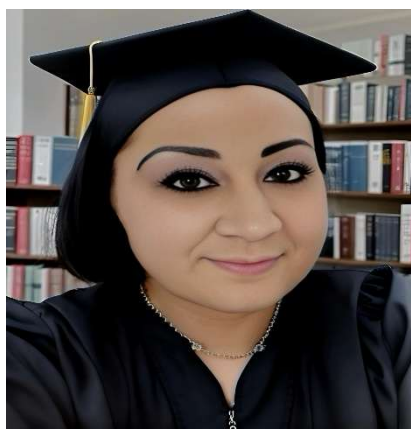




RECENT GRADUATE SEEKING ENTRY LEVEL POSITION IN CRIMINAL JUSTICE OR RELATED FIELD.

Jennifer Olivas

OBJECTIVE

To use my educational experience, leverage strong communication and problem-solving abilities to contribute to a dynamic team and make a difference in the Criminal Justice system.

ABOUT ME

Introverted at heart yet adaptable when needed, I thrive on creative problem-solving and bring a strong passion for criminal justice and law. I hold an AS degree in Criminal Justice and am pursuing a BA in Psychology with a focus on Forensic Psychology. I'm seeking entry-level, remote opportunities with early weekday hours (5am–3pm CST) to balance professional growth with caring for my special needs son.

CONTACT

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<https://meritpages.com/jenniferlynnolivas>

SKILLS

Customer Service & Conflict Resolution
Retail Operations & Inventory
Management
Team Leadership & Staff Training
Microsoft Office & Salesforce
CRM Systems
Organizational & Communication Skills
Adaptability & Time Management

PERSONAL NOTE

In 2023, I chose to step away from the workforce to complete my associate degree in criminal justice, creating a solid starting point for the career path I am now pursuing. This decision reflects my commitment to growth and preparation for meaningful work. I bring strong organizational skills, dedication, and a genuine passion for applying my knowledge to make a positive impact, and I would welcome the opportunity to prove myself as a valuable member of your team.

EXPERIENCE

STORE MANAGER

T-Mobile USA/Metro by T-Mobile | Fort Worth, Texas |
2014-2023

Led daily operations for a high-volume retail location, consistently exceeding sales targets. Trained and coached staff to improve performance, compliance, and customer satisfaction. Managed inventory, merchandising, and scheduling across multiple locations. Resolved escalated customer issues with professionalism and efficiency.

EDUCATION

SOUTHERN NEW HAMPSHIRE UNIVERSITY
AS- Criminal Justice

SOUTHERN NEW HAMPSHIRE UNIVERSITY
BA – Forensic Psychology (IP)