

Mackenzie Craig

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Summary

- Aspiring Board Certified Behavior Analyst
- Enthusiastic about communicating and problem-solving with team members.
- Creative problem solver with extensive experience in working with school-age children with learning disabilities.
- Certified in CPR

Education

B.A., Psychology;

May 2026

St. Mary's College of Maryland, *St. Mary's, MD*

- *Key coursework:* Psych 101, Life-span Development, and Health Psychology

High school diploma

June 2022

Calvert High School, *Prince Frederick, MD*

- *Key coursework:* Curriculum of Agricultural Science Education

Experience

Ledo's Pizza Associate

June 2022–Present

Ledo's Pizza, *Prince Frederick, MD*

- Addressed and found solutions for customers' issues concerning products and services by communicating with managers.
- Listened to over three hundred customers' needs and preferences and communicated this information to fellow team members.
- Kept business running smoothly by balancing the register by keeping money organized, and communicating with a manager when problems arose.

Behavior Assitant/Registered Behavior Technician

June 2022-Present

Positive Behavior Supports Corp., *MD*

- Discussed behavior and safety concerns in school-age children by coordinating with team members and coming up with solutions that worked for the family.
- Providing ABA services to improve the quality of life of people with special needs.

Giant Food Associate

July 2021–June 2022

Giant Food, *Prince Frederick, MD*

- Attended to and found solutions for over two hundred customers' issues concerning products and services by communicating with managers and department heads.

Babysitter**September 2019 - July 2021***St. Leonard, MD*

- Gave family members insight on what was going on at home by communicating with family members.
- Spent six to eight hours taking care of and keeping a child happy by managing time spent doing preferred activities.
- Communicated behavior concerns and coordinated with parents to come up with solutions for those concerns.