Ella E. Ward

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EDUCATION

College of Charleston – Beatty School of Business

Charleston, SC

Bachelor of Science Marketing, Hospitality and Tourism Minor

Candidate, May 2026

- Cumulative GPA: 3.45 | Awards: Presidents List, Academic Merit Scholarship (\$5,000)
- Spring Semester 2025 SAI, Florence University of the Arts Study Abroad (Florence, Italy)
- Relevant Coursework: Marketing Concepts, Digital Marketing Fundamentals, Marketing Management, Hospitality Marketing

EXPERIENCE

Jamison TrowBridge Real Estate Group

Scituate, MA

Social Media Marketing Intern

May 2025 - August 2025

- Developed and scheduled engaging social media content, highlighting property listings, community events, and local businesses to drive ~2,000 additional social media viewers per week
- Created Canva graphics and Reels tailored to real estate marketing goals, maintaining consistent tone and brand identity across all digital platforms

Indigo Road Hospitality Group

Charleston, SC

Social Media Marketing Intern

August 2024 - December 2024

- Overseeing the management of 6 hotels and 36 restaurant client accounts, ensuring optimal service delivery and client satisfaction
- Proven ability to communicate effectively through both written and verbal channels, engaging diverse audiences and fostering collaboration within teams, leading to an average monthly engagement of ~100,000 people

Freedom Boat Club

Scituate, MA

Customer Service/Dock Staff

May 2024 – *August* 2025

- Directed daily dock operations, leading staff to ensure safe, efficient handling and maintenance of **20** vessels, improving operational reliability and compliance with safety standards
- Assisted seamless boarding, docking, and disembarking for ~100 passengers per day, delivering exceptional customer service and enhancing overall guest experiences
- Contributed to the team's success in achieving recognition as the second-highest club in customer satisfaction, nationwide

Eat Verde

Charleston, SC

Marketing & Events Intern

September 2023 – December 2023

- Managed comprehensive digital media marketing efforts for all 10 locations, prioritizing printed marketing materials and in-store promotions to drive engagement and boost brand awareness
- Assisted in coordinating ~10 events, executing pop-up installations and promotional advertising efforts that boosted sales by 20%

Lucky Finn Café

Scituate, MA

Social Media Marketer/Barista

June 2019 – May 2024

- Generated unique, compelling social media content across all 3 locations, including original product and merchandise photography for the website and digital marketing initiative
- Showcased outstanding customer service abilities, bringing in ~\$1500+ a day while thriving in a fast-paced environment
- Served as Shift Supervisor, entrusted with full store operations and staff oversight, including effective opening and closing procedures, team coordination, and ensuring smooth daily performance

ACTIVITIES

Rho Lambda Honors Society

Charleston, SC

Vice President

November 2024 – Present

- Collaborated with peers to promote women's leadership across **8** Greek organizations, strengthening recognition of academic achievement and community service while reinforcing the value of inclusive leadership
- Elected VP and honored among the top 10% of Greek women nationally for exceptional leadership and service

Phi Chi Theta Business Fraternity

Charleston, SC

Member

February 2024- Present

- Engaged participant attending weekly meetings to discuss initiatives focused on helping members excel in professional development
- Participated in ~30+ networking events and LinkedIn workshops, helping create new connections while sharpening relationship-building and social intelligence skills

Alpha Delta Pi Sorority

Charleston, SC

Director of Public Relations

December 2023 – December 2024

- Created engaging digital graphics and produced high-quality social media content to enhance chapter presence and member engagement
- Mentored numerous younger members by providing guidance and support, fostering involvement and leadership development

SKILLS

Computer: Google Docs, Microsoft Suite, Canva, CapCut, Instagram Insights, Meta Business Suite

Certifications: Meta Marketing Analytics Foundations, Google Foundations of Digital Marketing and E-commerce, Meta Statistics Foundation *Interests:* Fitness, Travel, Fashion, Beauty, Digital Content, Photography, Boating, Social Media